# Coastline Community College 

## Science Program

## 5-Year Review

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## Science Program Review


#### Abstract

Since the completion of the science laboratory at the Coastline Garden Grove Center, the Coastline Community College Science Department has developed and begun to flourish. The past five years have seen significant growth and expansion. Through the efforts of department faculty, and with the critical assistance of the Vice-President of Instruction and a succession of Deans, the lab has been amply stocked. The department is poised to continue its expansion and service to the community.

Student satisfaction with the Science Department has grown along with the program and availability of materials. Students feel that instructors provide the expected assistance and meet their needs. Those from culturally diverse populations are also satisfied with instruction. Many would like to see the program provide additional services such as tutoring, which has just recently become available through the C-Tools program.

There are three critical areas for future program development: First is adding another full-time faculty member in the physical sciences. Another is to develop a certificate program (or several related programs) in laboratory technology, pharmacy techniques, or environmental management. Several faculty members are interested in developing these programs, but the lack of full-time leadership has been a serious hindrance to action in these areas. The Department does not participate as fully as it might in programs such as TEACh3 and STAR due to the large number of requests for participation compared with the small number of full-time faculty who can take additional responsibility. Finally, the department believes it has several opportunities to add more courses and better serve students' needs.


## NEED FOR THE PROGRAM

The Coastline Community College Science Program serves the needs of a diverse group of students at several levels. Though most courses the college offers are mainly at the introductory level, the Science Department has had marked success introducing and promoting four advanced courses. Transfer students, teachers, health care workers, environmental technicians, students with general education requirements, high school students, home schoolers, and even those with nothing more than an interest in the world they live in, find their needs met through the science program.

Recent changes in state requirements for teaching credentials have resulted in a significant enrollment among those needing to update or complete their credentials. It appears that a critical shortage of science teachers and teachers with qualifications in science is looming in California. Many science teachers are reaching retirement age. As a result, we expect an increase in the number of teachers requiring Coastline's services. Health care continues to be an expanding field. The science department helps meet these needs through several levels of biology and chemistry classes and the ecology, geology, and marine science classes. These fields and others requiring basic science are all expected to expand in the coming decade. Students are also discovering the effectiveness and economy of completing general education courses at a community college, and the state of California actively encourages community college transfers.

The chemistry, biology, and astronomy courses offered at Coastline have long been popular with high school students as a way either to gain advanced standing at their school, or to make up courses in which they did not do well the first time. Home schoolers have also discovered Coastline's science classes as an effective way to complete their science requirements.

Coastline has been a leader in distance learning laboratory classes. Beginning with the "armchair field trips," introduced in geology five years ago, and the addition of a regular laboratory component to the Coastline Telecourse "Biology: Cycles of Life," members of the science faculty are now serving a global audience that exceeds 2,500 students. Increasingly larger numbers of distance learning students enroll in these lab classes.

To analyze the Science Department, approximately 360 students were surveyed during the fall 2001 term between the midterm and final exams. A sample of students in all science classes participated in the survey. The Office of Grants and Research compiled and analyzed results. Rankings in the survey were assigned points, with "very satisfied" assigned 1 point, "somewhat satisfied" 2 points, "not satisfied" 3 points, and "don't know" 4 points. Thus, the lower the score, the more satisfaction the students express.

## STUDENT SATISFACTION AND SUCCESS

Overall, students are well satisfied with the Coastline Science program, more so than five years ago. The following sections from the Science Student Survey show that students appreciate the efforts instructors make, and the quality of their work. Nearly twothirds of the responding students are very satisfied with the quality of instruction and their instructor's responses, while the unsatisfied respondents declined by $1 \%$.

Quality of instruction
Very satisfied
Somewhat satisfied
Not satisfied
Don't know or n/a
Average 2002
Average 1997
1.64

Instructor's response time to your questions
$\begin{array}{lr}\text { Very satisfied } & 66.67 \% \\ \text { Somewhat satisfied } & 19.17 \% \\ \text { Not satisfied } & 4.72 \% \\ \text { Don't know or n/a } & 9.44 \% \\ \text { Average } 2002 & 1.57\end{array}$
Average 1997

compared with "somewhat satisfied" students is the reverse of the 1996 survey. Note the responses to the following two questions.

Overall program quality
Very satisfied
Somewhat satisfied
Not satisfied
Don't know or n/a 1.93\%
Average 2002
1.44


Average 1997 1.70

Your own success in the program
Very satisfied
$46.30 \%$ ra mem: exse re treryw
Somewhat satisfied
Not satisfied
Don't know or n/a
Average 2002
Average 1997
4.38\%
1.71
42.74\%
6.58\%
1.94


Just less then two-thirds of the students in science claim English as their primary language. This is a decrease of nearly $20 \%$ from five years ago. One-half of the students were "very satisfied" that the faculty is meeting the needs of culturally diverse students. This is nearly twice the number of two years ago. Thus, although the department is serving many more non-native speakers, the faculty is apparently making excellent progress in meeting the needs of these students. The average satisfaction rating for meeting non-native speakers' needs was a 1.37 , significantly improved from the 1.58 of five years ago ("Don't know" responses omitted from average).

What is your primary language (the language you are most comfortable speaking, reading, or writing)?


Extent to which faculty and staff meet the needs of culturally diverse students


Non-traditional students, long the mainstay of Coastline's student population, also were more satisfied with faculty performance than five years ago. The satisfaction and degree of improvement were similar.

Extent to which faculty and staff meet the needs of non-traditional students


Many students were interested in additional support, but the Science Department has been unable to provide it. However, the recently instituted C-Tools program, combined with services offered through the One-Stop Center and expanded efforts of the counseling staff have made many of these services available. Science staff should be diligent to advertise these resources, particularly C-Tools. Nearly three-quarters of the students requested tutoring, apparently unaware of the newly-operating program. This was the most highly requested service, and we expect C-Tools to become very popular. Academic and vocational and career counseling were also strongly desired by students. Nearly half the students wanted job placement services and study skills help. Less than one-third of the students in science were interested in vocational ESL skills, however. While the college has identified recruitment to ESL classes a major development goal, it appears this will have only minimal effect on science enrollment.

Increasing the number of transferable classes will be crucial to increasing science enrollment. This is a critical consideration particularly for students in advanced classes such as pharmacology, anatomy, and general chemistry. The department has had many discussions with the other colleges in the Coast Community College District and with local universities to assure that as many classes as possible will transfer. Nancy Soto-Jenkins, the Articulation Officer, David Licata, Department Chair, and Shannon Christiansen, Dean, were all involved during the past few years in assuring that advanced classes were transferable to at least some local institutions. It is critical that this effort continues, and is expanded. One hindrance is the lack of a full-time individual in the department who will manage and oversee this process.

Another measure of student success is the attrition rate. During the previous 5-year period, attrition in science classes dropped from around $33 \%$ to $25 \%$. That trend has continued with attrition falling to less than $20 \%$. As shown in the graph below, the rate of attrition in science classes, is still about 4\% greater than that of the college as a whole.

Simultaneously, the attrition rate is decreasing about three times more rapidly than in the rest of the college. Much of the decrease of the college attrition rate must be attributed to the success of the Science Department in retaining students. Also of note is that the science attrition rate is decreasing just when the department added majors-level courses in chemistry and biology, and expanded the anatomy classes. Many chemistry departments pride themselves on the large attrition, seeing general chemistry as a gateway class, barring entry to advanced science classes for all but the brightest students. Coastline has received similar reports regarding pharmacology from nursing students at other colleges. In contrast, the Coastline Science Department added these often difficult classes and continued to support student achievement and success by reducing its overall attrition rate. Many students have commented on how they appreciate the support and caring of Coastline faculty, in contrast to faculty at their "home" institutions. They prefer taking classes at Coastline because they know science instructors will be supportive and considerate of their needs and interests.


A review of the comments from the students surveys reveals that fewer than $10 \%$ of the students had a negative comment, compared with about $12 \%$ with positive comments. Among the comments classified as "negative" were requests for an on-campus library with physical books and a cafeteria. Only three types of responses were given by at least 1 percent of the students: Instructors or staff do not respond promptly enough to inquiries. The biology labs do not correlate well with the biology lecture textbook. Some students felt
a distance learning course did not meet their needs. Frequently, of course, a classroom version of the course is also offered.

Positive comments were more uniform. Four percent of students commended the department for the convenience and flexibility of courses. Three percent gave a commendation to the instructors and three to the course itself. About two and one-half percent commended the department on the quality of its distance education classes and requested that these offerings be expanded.

## PARTNERSHIPS

The Science Department's recent effort to work with local colleges and universities to assure the transferability of pharmacology and chemistry classes has paid handsome dividends to the department and many of its staff. David Licata and Ken Ostrowski were both invited to be participants in the California State University Fullerton (CSUF) Fund for the Improvement of Post-Secondary Education (FIPSE) grant. This grant, to support the "Mastering Chemistry" online program provides online homework, "ChemHelp" with instant assistance for students, many cooperative-learning activities, and a large collection of animations to help students visualize different aspects of chemistry. Professors Licata and Ostrowski will write some cooperative-learning activities. Professor Licata has been asked to speak at a symposium on Mastering Chemistry at the $19^{\text {th }}$ Biennial Conference on Chemical Education to be held at Western Washington University this summer.

Professor Licata is also participating in the Molecular Science Project (MolSci). The University of California Los Angeles (UCLA) Chemistry Department created this project with support from the National Science Foundation (NSF). The Calibrated Peer Review essay assignments completed by Coastline General Chemistry students were produced by MoISci. As an avid user of the essays in a distance learning situation, Mr. Licata was a featured speaker and assisted in a training workshop at the NSF's fall MultiInitiative Dissemination Workshop near New York City.

Professor James Ruhle has worked for many years with the Chevron Petroleum Technology Company and CSUF on geology research. He has been involved particularly with investigations of the proposed nuclear waste facility in Nevada. Professor Kim Gordon continues to work with the astronomy faculty at California State University, Long Beach on development of web-based astronomy exercises.

The science program uses local high school laboratories to good advantage. The working relationship with Fountain Valley High School, in particular, has been excellent. Coastline has helped the high school to secure consumable supplies while making capital equipment available to Coastline students. This cooperative effort was critical to the early success of Coastline's program before the Garden Grove Center was completed and stocked.

Selected members of the Science Department also meet regularly with faculty from all levels of higher education in the state IMPAC Project, an initiative of the Intersegmental Committee of Academic Senates. In this way the department remains current on the most important issues in articulation and development of course outlines.

## FACULTY and STUDENT EVALUATION OF INSTRUCTIONAL RESOURCES

The college has supported the Science Department to obtain an exemplary collection of capital equipment in conjunction with the opening of the Garden Grove Center. While a consistent capital budget has not yet been established, the department's needs have been provided by block grant funds and discretionary funds provided by the dean. Student lab fees pay for all other science materials. As the data below shows, both science faculty and science students recognize and appreciate the quality and availability of materials and equipment. Certainly, the staff would like to continue to increase and improve the materials Coastline has. The excellent progress of the past few years, however, has made the department very optimistic for a bright future.

Science faculty is generally satisfied with the materials and facilities that are available to conduct the program. Two-thirds of the faculty is "very satisfied" with the facilities the Science Department uses. The quality of equipment the department uses is generally satisfactory, though the faculty believes additional supplies should be acquired. Some faculty, however, was not aware of the full extent of materials available, particularly for physics classes (as revealed at the 2002 Spring Faculty Meeting). This may have contributed to the slightly lower rating. More than half the responding faculty found the availability and quality of general educational equipment very satisfactory. The funding provided to the department has greatly improved faculty perception of the materials available.

Adequacy of instructional facilities
Very satisfied 66.67\%
Somewhat satisfied

Not satisfied
Don't know or n/a


Average 1996
2.71

Quality of general instructional equipment

Quality of instructional equipment unique to science
Very satisfied
Somewhat satisfied

Not satisfied
Don't know or n/a
Not satisfied
Don't know or n/a
Average 2002
Average 1996



Availability of general instructional equipment
Very satisfied


In stark contrast to the past, instructors are now very satisfied with the technology available for use and with the technology used for instruction. The Science Department has six computers and a smart-podium in the science lab. Instructional Services used staff development funds to provide notebook computers to department chairs last year, and

Distance Learning will make notebooks available to several staff members in that department. Additional computers, LCD projectors, and other technology-based equipment are also now available to help deliver quality instruction to students. Instructors have also received help preparing web sites for distance learning instruction, and the department has moved quickly to provide several classes via the Internet.


Average $2002 \quad 1.22$
Average 19962.29

Extent to which media development or other computer are available to instructors
Very satisfied
Somewhat satisfied
Not satisfied

Don't know or n/a


Average 2002
1.11

Average 1996 3.59

Instructors continue to be gratified with their opportunities to participate in curriculum and program development, and the support that they receive from other staff. The independence faculty enjoys in curriculum and program work is clear from their evaluation of the "opportunities [for you] to participate in curriculum and program development." Twothirds were very satisfied, and the remainder satisfied in this category (average response 1.23). Five years ago just over one-quarter gave each of the two positive responses with nearly one-half unaware of any such opportunities (average 2.57). Faculty was completely satisfied with their support from other college staff with $100 \%$ checking the "very satisfied" option. While they also approved of the help they received at the last review, not quite
three-quarters gave support staff a "very satisfied" rating. The Science Department wishes to commend particularly the Area 4 staff for their strong support and assistance, and the
 Distance Learning office for their work. Under the direction of Vince Rodriguez the many staffers in Distance Learning have developed regular and sensible procedures to facilitate instruction. Tho Vinh, and the recently hired Shawn Mann have also been notable for the support provided in website development and management.

Students also recognize the success of the Science Department in stocking the laboratory with effective laboratory and instructional equipment. The comparison graphs below show how much the perception of available materials has improved. Three questions measured the instructional materials: Adequacy of instructional facilities, quality of general equipment, and adequacy of laboratory equipment. In all three cases more than half the students were "very satisfied." Fewer than 9 percent were unsatisfied. In contrast, five years ago the number of "unsatisfied" students was $25 \%$ of those with an opinion, and fewer than onethird were "very satisfied." Students noted the adequacy of laboratory equipment in particular. The average ranking score improved from a 2.04 (excluding N/A answers) to 1.60.

## DEPARTMENT GROWTH and CLASS SELECTION

Science Department enrollment is continuing its 10-year trend of increases. It continues to outstrip the college in this area. The graph on the next page shows the increases in enrollment and the projections for the next five years. The department expects to enroll 2,000 students (about 180 FTES) in about five years. Science enrollment is increasing about three times faster than that of the college. Over the past five years, the Science Department has contributed one-fourth of the total increase in FTES. Several factors account for this: First, the department has been more successful in meeting the needs of students (as identified above). This led to greater retention, and larger enrollments as students learned that Coastline is committed to meeting their needs. Second, the

department expanded the number of classes it offers. Finally, the department has participated in many new programs offered by the college such as Access, STAR, and TEACh3. Through these programs, the department has made classes available at times, and in modes that better serve students' needs. Since C-Tools has been available only one semester, it has probably not contributed to the decrease in attrition, but should be a major factor in the department continue its record of improving retention.

Distance Learning classes make up most of the Science Department enrollment. Classroom enrollment has been stable at about 24 FTES per semester, while Distance Learning classes have increased significantly in enrollment. Spring 2001 had a large increase in classroom enrollment due to the initial Dual Enrollment Program at Pacifica High School. Dr. Christiansen has been instrumental in promoting this program, in conjunction with Science Chair David Licata. Though there has been a temporary setback in expanding the program to include more classes and high schools in the Garden Grove Unified School District, both the Science Department and the Dean have high hopes that this significant and beneficial program will gain wide acceptance and contribute to increased FTES throughout the college.



Approximately half the FTES growth has resulted from increasing enrollment in a single class, the Biology 100 telecourse. The remaining growth is evenly divided between increases due to new programs such as Access, STAR, and TEACh3 and the five new physical science sections (four in general chemistry lecture and lab, semesters one and two, and California Geology during intersession). While predictions of

future growth are mainly speculative, without further development of new classes in biology, it appears likely that biology growth is near a plateau. Physical science growth, in contrast, appears likely to continue expansion over the next five years as the newly added classes find a broader audience and greater acceptance. The addition of the intersession geology course, rather than taking enrollment from the regular semester classes, has appeared to continue the expansion of that program. The recently added general chemistry classes, after an initial challenge, have also found a ready audience with reliable enrollment. In addition, a new chemistry class geared for teachers is now planned for the TEACh3 program, continuing the growth in of that segment. A critical need is for a Coastline instructor to develop and teach that class, which requires daytime meetings.

As the graph below displays, the total sections in physical science surpassed the assigned sections of life science classes in the fall of 1998. While the physical science faculty is larger and more diverse than the life science faculty (in terms of teaching qualifications and types of sections taught), the lack of a full-time physical science instructor leaves the department to depend on adjunct staff to meet the many development requests such as those from STAR, TEACh3, and other college programs. This has hampered the growth of both the Science Department, and the entire college.


Students are generally satisfied with the selection and scheduling of classes in the Science Department. Nearly half the students are "very satisfied" with the selection, and much more than half with the schedule. The average score for scheduling is 1.51 (compared with 1.65 at the last review). The average for selection of classes offered is 1.71 (compared with 1.90 last time). The faculty was nearly unanimous in their high satisfaction with class schedules.



The survey also collected data on the preferred scheduling of future classes. This data was rated on a fourpoint scale with four meaning "strongly prefer" and one meaning "strongly dislike." The higher score suggests the largest preference. While students were not averse to weekend or four-week intersession classes, they expressed a clear prefer ence for classes meeting only one day each
week. Two-day-perweek classes, such as those in the Access program also would be wellreceived according to the survey. However, the morning hours of the Access program do not fit as well with the preferences of most students. The later in the day a class is offered, the more students prefer it. The three modes of delivery studied by the survey are about equally appreciated. It is no surprise that most students
 request the distance learning modes, since the vast majority of science students take distance learning classes. Combination class, such as those in the STAR program, also received high marks.

Nearly one-fourth of the respondents requested that the department offer additional, mostly advanced level classes. Although more life science than physical science students
were surveyed, requests for additional classes were almost evenly divided between the two halves of the discipline. It is interesting that more than 2 percent of students requested classes already offered by the Science Department. This may suggest that the department, and the college as a whole could more effectively advertise the classes offered. As the tabulation of requests below shows, students were most interested in a physiology
 class as a companion to the existing anatomy offering. Requests for a preparatory chemistry (prechemistry), microbiology, and physics (at the majors' level) were nearly equal. Students also had significant interest in two other advanced chemistry classes: biochemistry and organic. A much larger investment in capital equipment for the laboratory would be needed to support those classes. Due to the volatile and often toxic chemicals used in organic chemistry, a completely new laboratory facility would be needed before the col-
lege could offer that course due to OSHA and RCRA regulations.
Faculty expressed interest in offering oceanography, physics, environmental science, and a prechemistry class. Additional, but nonspecific developments in biological sciences were also mentioned by faculty. Clearly, the faculty is largely in agreement with students regarding the additional classes the Science Department should develop. By inference, both groups recommended the physiology, prechemistry, and physics classes, and microbiology.

A final area for the Science Department and its Dean to investigate is the assignment of courses to the department. The new "CoastlineStudentGuide.com" website includes geography classes with its list of science courses. Both Barbara Holowell and Tom Snyder were asked about this as the geography classes have not previously been
included in the Science Department Chair's purview. Mr. Snyder replied that he investigated "the official District printout of Coastline faculty and their teaching disciplines as approved by the District . . . From the transfer perspective, Geography is listed as a science . . . and even as a laboratory science requirement . . . Tom Snyder" Email message to David Licata from Tom Snyder 11/06/01.
If the district includes geography classes with the Science Department, then it is appropriate for Coastline to bring its practices in line with the district. The geography classes and instructors should be invited to join the other science staff and cooperate with the Science Department.

## PROFESSIONAL GROWTH

Science faculty regularly participates in professional growth activities, participates on college committees, and attends staff development courses. In the past three years, honors and grants earned by department instructors include: nominations for Disney's Teacher of the Year; a California Virtual College grant to develop courses with complex media; research grants from Chevron Petroleum Technology Company, Science Applications International, Ratheon Services, and TRW Environmental; and several instructors listed in Who's Who Among Science Teachers. Several faculty members are participants in grant projects sponsored by other institutions, including: "Mastering Chemistry," a CSUF project funded by the US Department of Education's FIPSE program, and the "Molecular Science Project," an NSF-funded project based at UCLA. The University of California, Irvine is also a major participant in both grants. Thus, Coastline chemistry instructors are regular participants with their colleagues at three major local universities to which our students transfer.

Science instructors also serve on several college committees, including the Program Review Committee for the Emeritus Institute and Adaptive PE, the Gerontology Advisory Committee, and hiring committees for several levels of college employees. The department recently took advantage of a district Board of Trustees policy to form discipline-based equivalency committees in Astronomy/Physics, Biological Sciences, Chemistry, and Geology. The department had proposed two such committees, one for biological sciences, and one for physical sciences, based on the California State Academic Senate's definition of Physical Sciences (which refers to the interdisciplinary major for explanation, rather than repeating the definition again). The Coastline Academic Senate, however, felt that since the college district does not have an "interdisciplinary studies" department that includes the physical sciences, the individual committees were required. With the discipline-based equivalency committees, the Science Department can assure that science instructors with direct experience in the discipline, relationships with colleagues at four-year institutions, and discipline-based work-experience will be making equivalency decisions when, and if, that ever becomes necessary.

This sample of professional development activities shows the extensive work done by Coastline science faculty. The members stay current in their disciplines and in the field of education. The variety of pursuits, and the up-to-date technology employed by the program members clearly proves that they will be prepared to take advantage of whatever advanced techniques for instruction delivery Coastline makes available.

## USE OF TECHNOLOGY

Members of the Science Program are involved in using the most current methods and technology to enhance and deliver their courses. As examples, the Astronomy 100 class uses a website maintained by Kim Gordon, the instructor (as part of his duties at CSULB), to learn astronomy concepts, explore the solar system and the universe, and to complete selected class assignments. All of Coastline's chemistry classes are available with CD-ROM lectures. Other content is administered on the Internet. Professors Licata, Ruhle, and Gordon have all developed distance learning laboratory kits that permit students to work from home and complete standard laboratory exercises in astronomy, biology, chemistry, and geology. The chemistry laboratory directions are delivered on CDROM with laboratory report pages students can complete on their computers and return. Various experiments include computer simulation components to help students visualize what is happening. The General Chemistry classes also employ the Internet to explore specific topics in chemistry, write essays, learn to evaluate essays, and then do peergrading of the essays all in an online format. Licata produced a CD-ROM converting the Introduction to Chemistry class lectures to that format. Professor Deborah Secord similarly prepared a CD-ROM version of the Introduction to Geology class.

The department planned the new science laboratory room at the Garden Grove Center with technology in mind. The five computer workstations connected to the main server in the Information Commons allow students to collect and analyze data. In this way, students are making better use of their laboratory time and learn, at Coastline, the same procedures they will be applying on the job. The computers also provide access to video demonstrations, review materials, laboratories, and other information and resources to enhance student learning.

Most classes have midterm and final exam review sessions available over the internet as streaming video for students who cannot attend live review sessions. These also work well for students who wish additional review of certain sections of a course since students can "skip ahead" in the streaming file. Professor Orme is regularly using PowerPoint presentations in his summer school Introduction to Chemistry class.

Five years ago nearly half the students had no Internet access at all. At this time nearly $95 \%$ of students have some sort of access and more than three-quarters have access at home. There has thus been a major shift in enrollment patterns favoring the new technology. While weekend college and telecourse enrollment has been stable, classroom attendance has dropped by nearly $16 \%$ while nearly $20 \%$ of the students are in an Internet class. Every distance learning class now has a web homepage

Based on these enrollment trends, students clearly appreciate the uses of technology to enhance their learning. Instructors are providing better teaching through technology. The science faculty is very satisfied with the technology support Coastline has provided. As science enrollment increases, it will be necessary to increase the number of available computers, and upgrade them to work with the latest programs.

## SUPPORT OF CULTURAL DIVERSITY AND NON-TRADITIONAL STUDENTS

As noted above, both students and faculty are satisfied with the level of program support for the culturally diverse and non-traditional student. Science deals with natural laws rather than personalities and so does not lend itself specific activities promoting cultural diversity. Professors often, however, may emphasize the particular contributions of individuals and races or ethnic groups in discussing the historical origins of scientific
principles, laws, or equipment. Science classes are as diverse as any in the college. Providing a culturally diverse faculty is a more challenging task, however. The applicant pool for each science subject includes very few females or Spanish-surname candidates. While a few candidates of Asian origin have been contacted for vacant positions during the past few years, none were available to accept a position. The department did recently hire an African-American physician to teach Pharmacology for Spring 2002. In spite of the lack of gender or ethnic diversity, instructors in the Science Department work diligently to serve all groups of students, a fact which the data bear out (see STUDENT SATISFACTION AND SUCCESS above).

All students have requested some activities and support (such as tutorials, academic, and vocational guidance), but particularly by those with heritage principally in countries other than the United States. Science instructors do what is feasible and reasonable within the confines of their time, compensation, and program budget. The CTools program should prove very helpful in guiding these students and giving them more personal assistance.

## FIVE-YEAR GOALS

The Science Program has three principal goals for the next five years: First, to increase the total number of courses offered. Second to secure the appointment of a second full-time faculty member in the physical sciences who can manage and oversee the Garden Grove laboratory facility (a district mandate) and lead in developing programs in the Science Department. Third to develop a certification or AA major sequence in laboratory technologies.

Students and faculty have identified similar needs for additional courses, particularly in advanced biology and preparatory chemistry. Instructors should review the existing materials and technology and begin development of those courses within the next year. In addition, both the Introduction to Chemistry and the preparatory chemistry courses are good candidates for an open-entry/open-exit independent study system like that now being used in select basic math classes. By giving students this extra choice, Coastline can expand services to students and meet the needs of an ever-larger population.

Coastline must have a second full-time science faculty member to assure that there is adequate staffing and oversight of the laboratory facility at the Garden Grove Center, help in managing the department, and work on the many development opportunities in new courses, grants, and outreach. The Two full-time faculty members teach in the department. One of those individuals serves as chair of two other Coastline departments, and understandably has only minial time to devote to Science Department development. The other "full-time" science instructor has as much as $30 \%$ of the assigned units in another department. Thus, the Science Department has no single individual who can devote themselves full-time to Science Department development and growth, to the success of students, and to the development of future scientist and science teachers.

The current full-time/adjunct ratio in the Science Department is approximately one to 14. There is one full-time faculty member for some 145 FTE in some 30 sections. This includes only the historic science staff, and does not include the geography staff, sections, or students which the district lists as science classes. In Spring 2001, the department moved from the fourth largest generator of FTES to second. If geography classes were regularly included, this ranking would surely be the department's regular position. Yet, the
official human resources records credit science with less than one full-time FTE faculty member ( 0.98 for Spring 2001). Given the growth of the department both in number of students and courses, it is clearly fair to consider an additional full-time instructor in science at the next possible opportunity.

The district has recently begun a new program in the Environmental Health and Safety Office to monitor hazardous material storage, use, and disposal. As these materials are used mainly by the chemistry classes (26 class units each semester), a full-time instructor who can monitor the laboratory seems sensible. Depending on the specific district requirements (unknown at this time), it is possible that only a full-time person could effectively monitor compliance. Also, to balance the department and provide broader expertise and experience, the second faculty member should be a physical scientist since the one participating full-time science faculty member is trained in the life sciences. Coastline, and the Science Department in particular, misses multiple opportunities for participation in regional, state, and national science programs. For example, a full-time physical science faculty member was needed to attend development meetings for the TEACh3 program. But there is no such person. A Coastline instructor was invited to become an assistant director of two different national consortia developing and disseminating chemistry instruction materials. Unfortunately, the adjunct faulty members are committed to other jobs and cannot be released for the necessary training conferences, meetings, and development days. These missed opportunities hinders growth of the Science Department and of the college. It prevents the college from gaining the reputation it deserves as a leader in physical science curriculum development.

The Science Department has several members qualified to develop a certificate or AA program in laboratory technology, pharmacy technician, or environmental technology and waste management. An additional option would be an education laboratory technology program, training students to be high school or college laboratory assistants. With appropriate time and leadership, developing one or more of these certificates or degrees would entice more students to the Science Department and to the college. This would have the important benefit of maintaining long-term enrollment at the college. With more longterm enrollment in science the additional full-time faculty member will be more than justified. A second full-time faculty member will also enable the department to expand into other services such as assisting in the tutorial program.

The Science Program has bright prospects for the future. Faculty members expect that increasing the use of the laboratory will help the program enhance its current offerings and provide the basic resource to continue to expand the number of classes, the number of students served, and the number of partnerships in which the program can participate.
Shannon Christiansen Dean
David Licata Department Chair, Chemistry
James Beazell Anatomy, Biology
Mike Curtis Biology, Marine Science
Jennifer Giancarlo Pharmacology
Kim Gordon ..... Astronomy
Vance Gritton Chemistry
Jeff Johnson Biology
John Maas Geology
Dewey Mayes Pharmacology
John McNamara Ecology, Geology
Mark Orme ..... Chemistry
Ken Ostrowski Astronomy, Chemistry, Geology
John Phillips Biology, Ecology, Geology
William Rice Geology, Ecology
James Ruhle Geology
Deborah Secord Geology
Randall Warwick Anatomy, Biology

## APPENDIX 2

STUDENT SURVEY AND RESULTS

|  | Count | Percent |
| :--- | ---: | ---: |
| Quality of instruction |  |  |
| Very satisfied | 242 | $66.12 \%$ |
| Somewhat satisfied | 99 | $27.05 \%$ |
| Not satisfied | 8 | $2.19 \%$ |
| Don't know or n/a | 17 | $4.64 \%$ |
| Total Responses | $\mathbf{3 6 6}$ | $\mathbf{1 0 0 \%}$ |
|  |  |  |
| Variety of classes |  |  |
| Very satisfied | 179 | $48.77 \%$ |
| Somewhat satisfied | 139 | $37.87 \%$ |
| Not satisfied | 24 | $6.54 \%$ |
| Don't know or n/a | 25 | $6.81 \%$ |
| Total Responses | $\mathbf{3 6 7}$ | $\mathbf{1 0 0 \%}$ |

Adequacy of the instructional facilities

| Very satisfied | 205 | $57.10 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 128 | $35.65 \%$ |
| Not satisfied | 15 | $4.18 \%$ |
| Don't know or n/a | 11 | $3.06 \%$ |
| Total Responses | $\mathbf{3 5 9}$ | $\mathbf{1 0 0 \%}$ |

Quality of general instructional equipment

| Very satisfied | 185 | $51.39 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 124 | $34.44 \%$ |
| Not satisfied | 20 | $5.56 \%$ |
| Don't know or n/a | 31 | $8.61 \%$ |
| Total Responses | $\mathbf{3 6 0}$ | $\mathbf{1 0 0 \%}$ |

Appropriateness of textbooks

| Very satisfied | 210 | $57.85 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 122 | $33.61 \%$ |
| Not satisfied | 22 | $6.06 \%$ |
| Don't know or n/a | 9 | $2.48 \%$ |
| Total Responses | $\mathbf{3 6 3}$ | $\mathbf{1 0 0 \%}$ |

Adequacy of available laboratory equipment in relationship to student needs and course objectives

| Very satisfied | 136 | 39.19 \% |
| :--- | ---: | ---: |
| Somewhat satisfied | 106 | $30.55 \%$ |
| Not satisfied | 29 | $8.36 \%$ |
| Don't know or n/a | 76 | $21.90 \%$ |
| Total Responses | $\mathbf{3 4 7}$ | $\mathbf{1 0 0 \%}$ |

## Count Percent

Availability of instructional equipment

| Very satisfied | 139 | $40.64 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 128 | $37.43 \%$ |
| Not satisfied | 14 | $4.09 \%$ |
| Don't know or n/a | 61 | $17.84 \%$ |
| Total Responses | $\mathbf{3 4 2}$ | $\mathbf{1 0 0 \%}$ |

Staff (other than instructor's) support for the
program and classes in terms of effective
response to materials and facilities

| Very satisfied | 185 | $51.10 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 110 | $30.39 \%$ |
| Not satisfied | 18 | $4.97 \%$ |
| Don't know or n/a | 49 | $13.54 \%$ |
| Total Responses | $\mathbf{3 6 2}$ | $\mathbf{1 0 0 \%}$ |

Extent to which faculty and staff meet the needs of culturally diverse students

| Very satisfied | 175 | $50.00 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 90 | $25.71 \%$ |
| Not satisfied | 9 | $2.57 \%$ |
| Don't know or n/a | 76 | $21.71 \%$ |
| Total Responses | 350 | $\mathbf{1 0 0 \%}$ |
|  |  |  |
| Extent to which faculty and staff meet the |  |  |
| needs of non-traditional students |  |  |
| Very satisfied | 171 | $49.14 \%$ |
| Somewhat satisfied | 97 | $27.87 \%$ |
| Not satisfied | 10 | $2.87 \%$ |
| Don't know or n/a | 70 | $20.11 \%$ |
| Total Responses | $\mathbf{3 4 8}$ | $\mathbf{1 0 0 \%}$ |

Instructor's response time to your questions

| Very satisfied | 240 | $66.67 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 69 | $19.17 \%$ |
| Not satisfied | 17 | $4.72 \%$ |
| Don't know or n/a | 34 | $9.44 \%$ |
| Total Responses | $\mathbf{3 6 0}$ | $\mathbf{1 0 0 \%}$ |

Overall program quality

| Very satisfied | 225 | $62.15 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 120 | $33.15 \%$ |
| Not satisfied | 10 | $2.76 \%$ |
| Don't know or n/a | 7 | $1.93 \%$ |
| Total Responses | $\mathbf{3 6 2}$ | $\mathbf{1 0 0 \%}$ |

Your own success in the program

| Very satisfied | 169 | $46.30 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 156 | $42.74 \%$ |
| Not satisfied | 16 | $4.38 \%$ |
| Don't know or n/a | 24 | $6.58 \%$ |
| Total Responses | $\mathbf{3 6 5}$ | $\mathbf{1 0 0 \%}$ |

Once a week

| Strongly prefer | 131 | $47.29 \%$ |
| :--- | ---: | ---: |
| Somewhat prefer | 103 | $37.18 \%$ |
| Dislike | 22 | $7.94 \%$ |
| Strongly dislike | 21 | $7.58 \%$ |
| Total Responses | $\mathbf{2 7 7}$ | $\mathbf{1 0 0 \%}$ |


| Twice a week |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 87 | $31.75 \%$ |
| Somewhat prefer | 121 | $44.16 \%$ |
| Dislike | 44 | $16.06 \%$ |
| Strongly dislike | 22 | $8.03 \%$ |
| Total Responses | $\mathbf{2 7 4}$ | $\mathbf{1 0 0 \%}$ |

## Count Percent

| Mornings |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 50 | $19.31 \%$ |
| Somewhat prefer | 61 | $23.55 \%$ |
| Dislike | 90 | $34.75 \%$ |
| Strongly dislike | 58 | $22.39 \%$ |
| Total Responses | $\mathbf{2 5 9}$ | $\mathbf{1 0 0 \%}$ |


| Afternoons |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 46 | $17.76 \%$ |
| Somewhat prefer | 91 | $35.14 \%$ |
| Dislike | 81 | $31.27 \%$ |
| Strongly dislike | 41 | $15.83 \%$ |
| Total Responses | $\mathbf{2 5 9}$ | $\mathbf{1 0 0 \%}$ |


| Evenings |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 137 | $49.28 \%$ |
| Somewhat prefer | 89 | $32.01 \%$ |
| Dislike | 34 | $12.23 \%$ |
| Strongly dislike | 18 | $6.47 \%$ |
| Total Responses | $\mathbf{2 7 8}$ | $\mathbf{1 0 0 \%}$ |


| Weekends |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 72 | $27.27 \%$ |
| Somewhat prefer | 87 | $32.95 \%$ |
| Dislike | 59 | $22.35 \%$ |
| Strongly dislike | 46 | $17.42 \%$ |
| Total Responses | $\mathbf{2 6 4}$ | $\mathbf{1 0 0 \%}$ |


| Four-week Intersession class |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 66 | $25.78 \%$ |
| Somewhat prefer | 95 | $37.11 \%$ |
| Dislike | 57 | $22.27 \%$ |
| Strongly dislike | 38 | $14.84 \%$ |
| Total Responses | $\mathbf{2 5 6}$ | $\mathbf{1 0 0 \%}$ |


| Telecourse |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 192 | $60.00 \%$ |
| Somewhat prefer | 96 | $30.00 \%$ |
| Dislike | 23 | $7.19 \%$ |
| Strongly dislike | 9 | $2.81 \%$ |
| Total Responses | $\mathbf{3 2 0}$ | $\mathbf{1 0 0 \%}$ |


| WWW/Internet class |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 169 | $58.68 \%$ |
| Somewhat prefer | 74 | $25.69 \%$ |
| Dislike | 31 | $10.76 \%$ |
| Strongly dislike | 14 | $4.86 \%$ |
| Total Responses | $\mathbf{2 8 8}$ | $\mathbf{1 0 0 \%}$ |


| Combination Internet and classroom |  |  |
| :--- | ---: | ---: |
| Strongly prefer | 99 | $36.80 \%$ |
| Somewhat prefer | 111 | $41.26 \%$ |
| Dislike | 43 | $15.99 \%$ |
| Strongly dislike | 16 | $5.95 \%$ |
| Total Responses | $\mathbf{2 6 9}$ | $\mathbf{1 0 0 \%}$ |

Vocational/career counseling

| Very interested | 97 | $32.23 \%$ |
| :--- | ---: | ---: |
| Somewhat inter- | 105 | $34.88 \%$ |
| ested |  |  |
| Not interested | 70 | $23.26 \%$ |
| Don't know or n/a | 29 | $9.63 \%$ |
| Total Responses | $\mathbf{3 0 1}$ | $\mathbf{1 0 0 \%}$ |

Academic counseling

| Very interested | 122 | $40.40 \%$ |
| :--- | ---: | ---: |
| Somewhat inter- | 107 | $35.43 \%$ |
| ested |  |  |
| Not interested | 45 | $14.90 \%$ |
| Don't know or n/a | 28 | $9.27 \%$ |
| Total Responses | $\mathbf{3 0 2}$ | $\mathbf{1 0 0 \%}$ |

## Count Percent

| Tutorial services |  |  |
| :--- | ---: | ---: |
| Very interested | 99 | $33.22 \%$ |
| Somewhat inter- | 116 | $38.93 \%$ |
| ested |  |  |
| Not interested | 58 | $19.46 \%$ |
| Don't know or n/a | 25 | $8.39 \%$ |
| Total Responses | 298 | $100 \%$ |
|  |  |  |
| Study skills training |  |  |
| Very interested | 86 | $29.55 \%$ |
| Somewhat inter- | 84 | $28.87 \%$ |
| ested | 92 | $31.62 \%$ |
| Not interested | 29 | $9.97 \%$ |
| Don't know or n/a | 291 | $100 \%$ |
| Total Responses |  |  |
|  |  |  |
| Vocational ESL classes | 38 | $13.29 \%$ |
| Very interested | 53 | $18.53 \%$ |
| Somewhat inter- | 138 | $48.25 \%$ |
| ested | 57 | $19.93 \%$ |
| Not interested | $\mathbf{2 8 6}$ | $\mathbf{1 0 0 \%}$ |
| Don't know or n/a |  |  |
| Total Responses |  |  |


| Job placement services (One-Stop Employ- <br> ment Services) | 79 | $27.34 \%$ |
| :--- | ---: | ---: |
| Very interested | 85 | $29.41 \%$ |
| Somewhat inter- <br> ested | 83 | $28.72 \%$ |
| Not interested | 42 | $14.53 \%$ |
| Don't know or n/a | 289 | $\mathbf{1 0 0 \%}$ |

Why are you taking classes in this program at Coastline? (Mark all that apply.)

| (Not Answered) | 15 | $4.07 \%$ |
| :--- | ---: | ---: |
| Personal interest | 40 | $10.84 \%$ |
| Vocational need | 18 | $4.88 \%$ |
| To earn a Certificate | 3 | $0.81 \%$ |
| To earn an A.A. de- <br> gree | 105 | $28.46 \%$ |
| To transfer to a 4- <br> year college | 222 | $60.16 \%$ |
| Convenience | 50 | $13.55 \%$ |
| Other | 23 | $6.23 \%$ |
| Total Responses | $\mathbf{4 7 6}$ | $\mathbf{1 0 0 \%}$ |

Are you currently enrolled at another college in addition to your Coastline classes? (Mark all that apply.)

| (Not Answered) | 30 | $7.98 \%$ |
| :--- | ---: | ---: |
| Golden West Col- <br> lege | 75 | $19.95 \%$ |
| Irvine Valley College | 5 | $1.33 \%$ |
| Orange Coast Col- <br> lege | 77 | $20.48 \%$ |
| Saddleback College | 6 | $1.60 \%$ |
| Santa Ana College | 9 | $2.39 \%$ |
| Santiago Canyon <br> College | 4 | $1.06 \%$ |
| Other community <br> college | 29 | $7.71 \%$ |
| A four-year college | 65 | $17.29 \%$ |
| No: Enrolled only at <br> Coastline | 100 | $26.60 \%$ |


| Total Responses | 400 | 100\% | If you have Internet access, how do you most often connect to the Internet? |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | (Not Answered) | 48 | 13.15 \% |
| In what types of Science classes are you |  |  |  |  |  |
| now enrolled Coastline? (Mark all that apply.) |  |  | Dial-up phone line w/28kbs modem | 37 | 10.14 \% |
| (Not Answered) | 50 | 13.30 \% |  |  |  |
| Evening class | 59 | 15.69 \% | Dial-up phone line w/56kbs modem | 153 | 41.92 \% |
| Day class | 8 | 2.13 \% | DSL | 54 | 14.79 \% |
| Weekend College class | 19 | 5.05 \% | Cable | 51 | 13.97 \% |
| Telecourse | 221 | 58.78 \% | T1 or ISDN | 13 | 3.56 \% |
|  |  |  | Other | 9 | 2.47 \% |
| WWW/Internet course | 73 | 19.41 \% | Total Responses | 365 | 100\% |
| Other | 7 | 1.86 \% |  |  |  |
| Total Responses | 437 | 100\% | What is your primary language (the language you are most comfortable speaking, reading, or writing)? |  |  |
| Do you have Internet access? (Mark all tha apply.) |  |  | (Not Answered) | 26 | 7.05 \% |
| (Not Answered) | 24 | 6.38 \% | English | 231 | 62.60 \% |
|  |  |  | Spanish | 10 | 2.71 \% |
| Yes: through employer | 74 | 19.68 \% | Vietnamese | 94 | 25.47 \% |
| Yes: through another college | 60 | 15.96 \% | Other | 8 | 2.17 \% |
|  |  |  | Total Responses | 369 | 100\% |
| Yes: America OnLine or similar content provider | 134 | 35.64 \% |  |  |  |
| Yes: other Internet service provider (Worldnet, Earthlink, etc.) | 150 | 39.89 \% |  |  |  |
| No | 20 | 5.32 \% |  |  |  |
| Total Responses | 462 | 100\% |  |  |  |


| What is your ethnicity? |  |  | White | 110 |
| :--- | ---: | :--- | ---: | ---: |
| (Not Answered) | 29 | $7.80 \%$ | Decline to state | 18 |
| African-American | 16 | $4.30 \%$ | Other | $4.84 \%$ |
| Asian: Vietnamese | 120 | $32.26 \%$ | Total Responses | 372 |
| Asian: Other | 30 | $8.06 \%$ |  | $2.69 \%$ |
| Hispanic | 39 | $10.48 \%$ |  |  |

Question: Are there other courses in the Science program that you would like Coastline College to offer?

Microbiology, Bio Chemistry, Physiology
Human Physiology, Bio Chemistry
Physics
Antropology
How about Pathophysiology.
Cancer Biology
Some Medical courses or Microbiology courses.
Physiology without Anatomy
Physiology
Human Physiology
Human Physiology.
Human Sexuality
Micro/Macrobiology,
Yes, Chem (General Chemistry, Organic Chemistry), Microbiology, Human Physiology.
Physiology, Microbiology, Organic Chemistry and Physics.
I would like Coastline College open the other science such as Organic Chemistry and Physiology and more Biology and Chemistry courses.
Microbiology, Physiology - Your Anatomy class is not complete without Physiology.
More weekend, 4 or 6 week classes, and Internet classes.
Nutrition, PE.
Intro Physiology
Microbiology, Human Physiology.
Physiology 175, Biochemistry.
Human Physiology, Organic Chemistry I \& II, Medical Microbiology, Physics I \& II.
Physiology, Microbiology, Chemistry, Physics
Biochemistry, Microbiology, Physics.
Physiology, Biochemistry
Microbiology, bio 210, 175 Physiology, Biochemistry
Bio 210, Physiology and Microbiology.
Physiology, General Chemistry II, Pathophysiology.
Yes, Physiology, Bio 175, and Bio 210, Micro Biology
Physics
Physics

Any course that will transfer to a four year college would be great, maybe Physical Science.
Yes, Physics
Physiology/Pharmicology
4 week Chemistry
No - I like the courses that Coastline College has.
Lower Math course
Marine Biology (or Oceanography) in the evening or weekend on telecourse.
Biology of aging.
Next course in series of Geology after 140.
Intro Archaology.
No I am not that interested in Science.
No comment. I am not yet acquainted fully with all the courses presently offered.
I'm happy.
None that I can recall
Chemistry 100
Bio Class on primate behavior.
The Science program I would like are already available.
Haven't had a need for more.
A Science class with the interest to persue alternative forms of energy, fuel, transportation etc.
Astronomy
Political Science 180.
No, just more classroom Science courses with a better variety of time.
More Marine Biology or Advnaced Oceanogrophy.
Economic through Internet.
Coastline is providing Sciences needed.
Geology (intro)
Yes, Physics.
Pre Chemistry class.
Class to prepare for general Chemistry.
Subsitute for high school Chemistry.
a Pre-Chemistry class.
Pre Chemistry to help sutdents get ready.
Preparation for Chemistry, Physics

Pre Chemistry
Math, Physics
Physics - higher level Physics than the intro Physics offered now.
We need Pre Chemistry before 180.
Need to help students start Chemistry by another class.
Can you make a class to get started in Chemistry? Vietnamese classes

Biology for elementary teachers, or Science for elementary teachers.
No, I am satisfied with the courses offered.
So far my professors have been terrific - I love weekend college.
I think Chemistry 100
Foreign Language
Not sure haven't thought about it.

Question: Do you have any other comments, recommendations, or commendations?

Some students who just first time with online program. They have trouble when log in program online. The technician need to clear how log in program online without to be trouble.
Bookstore hours are limited for working students.
Need a cafeteria with good, healthy food and a library.
I really like this school and the instructors because they are caring and very nice to students. I hope the school will open more classes in the future.
Cafeteria with microwave.
Need way more organization from bookstore, registration to scheduling of classes.
Please open these classes: Microbiology and Physiology
If you pay a laboratory fee the materials should be delivered to laboratory and ready to use prior to start of program. On campus library would be helpful.
Chemistry is tough!!
More subjects.
Keep up helping working students.
I would recommend telecourse to anyone, especially if they are visual learners.
I would like to contact an instructor when I want to work.
Thank you for the flexibility and convenience.
I am enjoying my courses at Coastline College. Thank You.
I think this school should improve it's size, faculity and education.
Geology 140 telecourse was convientent and effective.
Great Instructor!
I like the www. and telecourses.
Proof read materials before printing and distributing to students.
Please offer evenings to meet at one of the centers for every three to four chapters covered.
Toward better understanding of material covered.
I really appreciate the telecourses and the review sessions.
Have more telecourses.
Love it.

Thank God for Coastline! I was short a class on my grad check.
Classes are working out great for my situation.
Love telecourses-makes it easy to get ahead in credits!
No, Good Job!
Working 40 hours a week it makes it difficult to take classes at the college. Telecourses a wonderful idea.
Yes, some telecourse/www classes do not have a hard-copy of the handbook available.
There should be an option of the web as well as the paperback version.
Thanks for getting another chance to go back to school.
Make the texbooks more affordable.
I really like how convenient these telecourses are.
This school is great - very accomidating and up-to-date on teaching techniques.
I would like a Geometry class in the Math deparment.
The Marine Science 100 teacher has been the best l've had at Coastline.
I like to study distance learning courses because it is convenient for me.
I would like to see other zip codes included in procter based examinations.
Gear some services toward the working professional. Class times are not the only factor that will essure enrollments and success. I will not return to Coastline and will continue at OCC..
This is the first time l've enrolled, so I haven't known your school.
I like telecourses and internet classes because you can do most of the work in your own timing on prefered days.
People come here to help their education. This professor only hinders it because it's not like what they really will have to incounter at a JC or 4 year.
Keep up the good work! :)
I believe the courses at Coastline are very productive
and helpful. It's convenient to most students and gives you a flexible schedule.
I love Coastline College so much, that give me an idea that I never want to stop going to school. I love all teachers and program that Coastline have provided. Thank You!:)
No comment. Everything is great.
Work on distance learning department.
Please add more Vietnamese classes.
No, Good job to all!
Excellent college, very friendly and helpful.

Biology 100 \& 101 are difficult to handle as they don't seem very synthonized. I have 4 books, 2 student manuals, 2 audio and 3 video tapes, And for me it is difficult to juggle all the material and make sense of it all . . . I think I'd prefer one book that parallels the video tapes and has laboratory exercises included in it.
Receiving information from distance learning office that is not accurate. Example, getting progress report prior to instructor handing in grades. Very Alarming!!

Question: If you marked "Not satisfied" to any of the items on the first page, please explain your concerns.

Found the textbook for Geology 140 Telecourse to be very confusing. Seemed as if I should have had prior knowledge of many of the subjects in the book. Wording was not very concise or logical to me.
No classes are offered in Architecture or Construction Technology. Some classrooms are maintained very poorly. Termites and poor lighting.
More evening classes. More variety in Math, Language and English.
Poles in middle of classroom.
It's just an opinion.
The textbooks are really expensive and not often used on the whole.
Equipment is not up to par with other 'standard' community colleges. Rooms not conipatable with instruction ie: Pharacology taught in a laboratory class - 3 hour class in a very uncomfortable room. No video machine capabilities.
Coastline should provide Physiology and Microbiology, Chemistry, and Physics. There are many prenursing program students who would enroll.
Classroom instruction provides student/teacher interaction - much better and more effective than telecourse or internet courses.
Need to add physiology and Microbiology to program.
Need to improve laboratory facilities. Need to have instructor pick their choice of textbook and materials for class.
Laboratory kit was incomplete, no one answered email. I like Internet courses, but feel when there is a problem, I'm lost in space.
The laboratory equipment is way too expensive.
Not enough subjects.
Admin. support for Biology - kept getting different answers to same questions had to ask repeatedly they never made sense.
Scheduling of classes - History 150 T.V. bad show
times. Laboratory equipement - have repeatidly tried to get missing laboratory items. Staff -Prof in Chemistry have been rude.
Responce time- Never received response.
The laboratory for Geology was difficult for me to understand without direct teacher instruction.
The teacher doen't always reply or answer the questions the students ask.
8 week Syllabus was not available until a few days before start. No phone number for instructor was provided. Letter in mail stated second as instructor. Spelling error in teacher's name in syllabus.
Testing Center does not repsond quick enough.
(It's just that I need the course for General Ed. purposes)
There are a ton of mis-prints in the workbook which match up to the laboratories. The process of investigating which chapter actually went to the laboratory was frustrating.
I'd like more Social Science courses to be readily available.
I'm graduating from OCC, but I like the classes here.
You don't have a lot of the classes I need to meet my requirements. Also, when I mail in a quiz it takes 3 months in order to get my grade.
I don't agree with the General Education courses required to obtain a BA degree. When it doesn't apply to the career or interests of the working professional. Tutorial services for Biology are non-existant and the college doesn't make the effort to ensure the success of working professionals.
The professor was a goof and made the test harder to study for then giving us an outline.
The answers to the test and his jokes were not necessary.
Instructor never call back! Even if message is provided!

Coastline does not offer any Physics classes. Schedule of classes could be better offer more frequently or more sections. More focus is being put on Vietnamese students.
I have fallen behind. I haven't bought the book, so I need to correct this.
There is not a proper correlation of materials.
Don't learn as much as going to class.
Some of the courses I have wanted to take do not transfer to CSULB.

All related to the fact that the Internet portions of every class I have taken through
Coastline has been awful. Info is not current, quizes never seem to be submitted correctly, and a language barrier often comes into play when trying to verify any issues.
Telecourse midterms interfere greatly with 4 week Intersession courses in the fall. Too much information is given in 4 week courses causing brain overload when studying for midterms.

## APPENDIX 3

FACULTY SURVEY AND RESULTS

| Count | Percent |  |
| :--- | :--- | ---: |
| Relevancy of courses to vocational, academic, <br> or personal needs of students |  |  |
| Very satisfied | 9 | $100.00 \%$ |
| Total Responses | 9 | $100 \%$ |
|  |  |  |
| Scheduling of classes | 8 | $88.89 \%$ |
| Very satisfied | 1 | $11.11 \%$ |
| Don't know or n/a | 9 | $100 \%$ |
| Total Responses | 6 | $66.67 \%$ |
|  | 2 | $22.22 \%$ |
| Adequacy of instructional facilities |  |  |
| Very satisfied | 1 | $11.11 \%$ |
| Somewhat satisfied | 9 | $100 \%$ |


| Quality of general instructional equipment |  |  |
| :--- | :---: | ---: |
| Very satisfied | 5 | $55.56 \%$ |
| Somewhat satisfied | 2 | $22.22 \%$ |
| Not satisfied | 1 | $11.11 \%$ |
| Don't know or n/a | 1 | $11.11 \%$ |
| Total Responses | 9 | $100 \%$ |


$l$| Quality of instructional equipment unique to |
| :--- |
| science |


| Very satisfied | 3 | $33.33 \%$ |
| :--- | :--- | ---: |
| Somewhat satisfied | 5 | $55.56 \%$ |
| Don't know or n/a | 1 | $11.11 \%$ |
| Total Responses | 9 | $100 \%$ |

Availability of general instructional equipment

| Very satisfied | 5 | $55.56 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 3 | $33.33 \%$ |
| Don't know or n/a | 1 | $11.11 \%$ |
| Total Responses | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ |

Extent to which the program uses technology to enhance teaching and learning

| Very satisfied | 7 | $77.78 \%$ |
| :--- | :--- | ---: |
| Somewhat satisfied | 2 | $22.22 \%$ |
| Total Responses | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ |

Extent of staff support for the program and

| classes |
| :--- |
| Very satisfied |


| Total Responses | 9 | $100.00 \%$ |
| :--- | :--- | ---: |

Responsiveness of the program and faculty to the needs of culturally diverse students

| Very satisfied | 6 | $66.67 \%$ |
| :--- | :--- | ---: |
| Somewhat satisfied | 1 | $11.11 \%$ |
| Don't know or n/a | 2 | $22.22 \%$ |
| Total Responses | 9 | $\mathbf{1 0 0 \%}$ |

Responsiveness of the program and faculty to the needs of non-traditional students

| Very satisfied | 7 | $77.78 \%$ |
| :--- | ---: | ---: |
| Somewhat satisfied | 1 | $11.11 \%$ |
| Don't know or n/a | 1 | $11.11 \%$ |
| Total Responses | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ |

Opportunities for you to participate in curriculum and program development

| Very satisfied | 6 | $66.67 \%$ |
| :--- | :--- | ---: |
| Somewhat satisfied | 3 | $33.33 \%$ |
| Total Responses | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ |

Extent to which media development or other computer facilities are available to instructors

| Very satisfied | 8 | $88.89 \%$ |
| :--- | :--- | ---: |
| Somewhat satisfied | 1 | $11.11 \%$ |
| Total Responses | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ |

## Science Program Review

| Prerequisite knowledge in the discipline |  |  | Reading level |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Very well prepared | 1 | 11.11 \% | Very well prepared | 2 | 22.22 \% |
| Somewhat prepared | 6 | 66.67 \% | Somewhat prepared | 6 | 66.67 \% |
| Not prepared | 2 | 22.22 \% | Not prepared | 1 | 11.11 \% |
| Total Responses | 9 | 100\% | Total Responses | 9 | 100\% |
| English proficiency (spoken) |  |  | Critical thinking skills |  |  |
| Very well prepared | 2 | 22.22 \% | Very well prepared | 1 | 11.11 \% |
| Somewhat prepared | 6 | 66.67 \% | Somewhat prepared | 6 | 66.67 \% |
| Not prepared | 1 | 11.11 \% | Not prepared | 2 | 22.22 \% |
| Total Responses | 9 | 100\% | Total Responses | 9 | 100\% |
| English proficiency (written) |  |  | Study skills |  |  |
| Very well prepared | 2 | 22.22 \% | Very well prepared | 1 | 12.50 \% |
| Somewhat prepared | 6 | 66.67 \% | Somewhat prepared | 5 | 62.50 \% |
| Not prepared | 1 | 11.11 \% | Not prepared | 2 | 25.00 \% |
| Total Responses | 9 | 100\% | Total Responses | 8 | 100\% |

Question: In which of the following professional development activities have you participated within the past two years? (Mark all that apply.)

| General Faculty Meeting | $100.00 \%$ |
| :--- | :---: |
| Discipline flex-day workshops | $11.11 \%$ |
| Technology flex-day workshops | $22.22 \%$ |
| Other flex-day workshops | $33.33 \%$ |
| Professional conferences | $66.67 \%$ |
| Graduate classes/program | $11.11 \%$ |
| Other classes | $33.33 \%$ |
| Professional training | $44.44 \%$ |
| Discipline-related reading | $77.78 \%$ |
| Technology-related reading | $77.78 \%$ |
| Other (develop online class, <br> research at CSUF) | $22.22 \%$ |

Question: Are there other courses in Science or related to Science that you would like Coastline College to offer?
Oceanography, Physics
Enviromental Science
Biology could expand to include majors-level classes if staff was interested. A prep-chem course would be helpful to many students.
Online geology is now available. We may have a need for a course to prepare students for general chemistry.

Question: Do you have any other comments or recommendations?
I think the department has done a great job to meet student needs and support their learning objectives

Question: Please list the awards, honors, and grants you have received in the past three years: Nominated for Disney "Teacher of the Year" 3/2001. Participant in the NSF-Funded
"Molecular Science Project." Participated on the FIPSE/U.S. Dept. of Ed. funded
"Mastering Chemistry" development team.

California Virtual College grant to develop online courses with complex media. Director curriculum section of Genesis grant (globalization of curriculum).
CSUF research grants from Chevron Petroleum Technology, Science Applications International, Raytheon Services, and TRW Environmental Who is Who among Science Teachers

Question: List the committees on which you have served during the past three years:
This is my first teaching experience ever (less than one year). I am very impressed by the college and the staff in particular. It has been a very positive experience.
Program Review Emeritus Institute; Program Review Adaptive PE; Gerontology Advisory Committee; Hiring Committees for Senior Secretary, Typist Clerk, Special Education Instructor
Librarian search committee at CCC

## APPENDIX 4 <br> COURSE ENROLLMENT DATA

SCIENCE PROGRAM
Five and a Half-Year Summary of Enrollments and FTES

| PROGRAM AND COLLEGE DATA | 1996-97  <br> FALL SPRING <br> 962 963 |  | 1997-98 |  | 1998-99 |  | 1999-00 |  | 2000-01 |  | $\begin{gathered} 2001-02 \\ \text { FALL* } \\ 012 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | FALL 972 | SPRING <br> 973 | FALL 982 | SPRING <br> 983 | FALL 992 | SPRING <br> 993 | FALL <br> 002 | SPRING <br> 003 |  |
| FTES |  |  |  |  |  |  |  |  |  |  |  |
| Program | 95.01 | 91.33 | 104.04 | 107.32 | 133.08 | 133.80 | 123.20 | 139.46 | 128.18 | 173.54 | 145.26 |
| College | 1535.12 | 1473.89 | 1628.05 | 1568.21 | 1608.48 | 1591.14 | 1636.13 | 1618.98 | 1698.32 | 1673.35 | 1731.86 |
| Program as \% of College | 6.2\% | 6.2\% | 6.4\% | 6.8\% | 8.3\% | 8.4\% | 7.5\% | 8.6\% | 7.5\% | 10.4\% | 8.4\% |
| Program Sections |  |  |  |  |  |  |  |  |  |  |  |
| Total Sections Scheduled | 23 | 19 | 24 | 24 | 23 | 29 | 25 | 34 | 37 | 44 | 28 |
| Sections Cancelled | 7 | 5 | 3 | 3 | 0 | 4 | 0 | 2 | 4 | 2 | 1 |
| Sections (adjusted for concurent/canc.) | 13 | 10 | 14 | 14 | 15 | 17 | 17 | 21 | 24 | 30 | 27 |
| Avg. Enroll. All Classes | 76 | 95 | 81 | 82 | 87 | 84 | 82 | 74 | 60 | 61 | 62 |
| Seat Count at Census |  |  |  |  |  |  |  |  |  |  |  |
| Program | 989 | 953 | 1,130 | 1142 | 1,304 | 1421 | 1402 | 1554 | 1447 | 1836 | 1683 |
| College | 14,955 | 14,210 | 15,989 | 17,045 | 17,860 | 17,585 | 17,816 | 17,444 | 17,491 | 16,858 | 16,015 |
| Program as \% of College | 6.6\% | 6.7\% | 7.1\% | 6.7\% | 7.1\% | 8.0\% | 7.7\% | 8.7\% | 8.0\% | 10.1\% | 9.3\% |
| Seat Count at Semester End |  |  |  |  |  |  |  |  |  |  |  |
| Program | 705 | 737 | 847 | 846 | 1,000 | 1162 | 1092 | 1225 | 1120 | 1512 | 1311 |
| College | 12,377 | 12,063 | 13,076 | 14,052 | 14,803 | 14,684 | 14,699 | 14,334 | 14,336 | 14,582 | 13,508 |
| Program as \% of College | 5.7\% | 6.1\% | 6.5\% | 6.0\% | 6.8\% | 7.9\% | 7.4\% | 8.5\% | 7.8\% | 10.4\% | 9.7\% |
| Attrition (Cens. to End Seats) |  |  |  |  |  |  |  |  |  |  |  |
| Program | 28.7\% | 22.7\% | 25.0\% | 25.9\% | 23.3\% | 18.2\% | 22.1\% | 21.2\% | 22.6\% | 17.6\% | 22.1\% |
| College | 17.2\% | 15.1\% | 18.2\% | 17.6\% | 19.1\% | 17.6\% | 17.5\% | 17.8\% | 18.0\% | 13.5\% | 15.7\% |

*Fall 2001 data incomplete; FTES and enrollments represent projections

## APPENDIX 5 <br> PowerPoint Presentation Summary of the Program Review

| Science Department Program <br> Revicw 2001-2002 <br>  <br> S\|:anmar 1 \%histia-32 ) Ilvan <br> kive cev: :'smulles. <br>  | Who Wic Are: Life Science Staff |
| :---: | :---: |
| Physical Sciences Stal' | What We Teach: Courses |
| New Courses and Faculty <br> New C.inursis <br>  <br> (Thentral Chemisiry. <br> Vew: Faculli.y | Science Tmproved in All Mcasures Companison of 2001 and 1998 |



|  | GGC Has Inproved Facililies Lestructers are mush more satistied with Hzulable lucilities (ncı are utsaliylied) <br>  |
| :---: | :---: |
| And Inproved Science Fquipment histructers are mush morc sutisticul with new <br>  <br>  | Students Recognize Improvement <br> Average Studari Cpinion: Inseructanal Materials |
| 10-Year Grouth is Faworable | And Faster than the College |


| Growth In Sclence by FTEs <br>  | Growth in Science Sections |
| :---: | :---: |
|  | Science Department 5-Year Goals <br> - Inertase \inmbur af Courses <br> - Add a Full-limu <br>  Lnsulucor <br> - Idevelep an Atror Cartificats l'rograrlt |
| Proposed Vew Classes <br> - Physickugy <br> - ${ }^{\text {Phensit: }}$ <br>  phas.aist is c.avalop <br> - Wew corse of line <br> - $]^{3}$ teparatory Chemislry <br> - Lxistriz c. Itine <br>  | Need for fiull-time Physical Science Instructor <br> - arly one 1: 1 instrutior <br> - Scend largest + T $\rightarrow$-2: -2 gr.n <br> - Luluntads segulat bretsidt <br>  <br>  <br> - I'hyseal suiencers-l'upratian <br>  <br>  |



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## Cumulative Count and Percent Science Program Review--Faculty Survey

|  |  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Relevancy of courses to vocational, academic, or personal needs of students |  |  |  |  |  |
| Very satisfied |  | 9 | 100.00 \% | 9 | $100.00 \%$ |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Scheduling of classes |  |  |  |  |  |
| Very satisfied |  | 8 | 88.89 \% | 8 | 88.89 \% |
| Don't know or n/a |  | 1 | 11.11 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Adequacy of instructional facilities |  |  |  |  |  |
| Very satisfied |  | 6 | 66.67 \% | 6 | 66.67\% |
| Somewhat satisfied |  | 2 | 22.22 \% | 8 | 88.89 \% |
| Don't know or n/a |  | 1 | 11.11\% | 9 | 100.00\% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Quality of general instructional equipment |  |  |  |  |  |
| Very satisfied |  | 5 | 55.56 \% | 5 | 55.56 \% |
| Somewhat satisfied |  | 2 | 22.22 \% | 7 | 77.78\% |
| Not satisfied |  | 1 | 11.11 \% | 8 | 88.89 \% |
| Don't know or n/a |  | 1 | 11.11\% | 9 | 100.00\% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Quality of instructional equipment unique to science |  |  |  |  |  |
| Very satisfied |  | 3 | 33.33 \% | 3 | $33.33 \%$ |
| Somewhat satisfied |  | 5 | 55.56 \% | 8 | 88.89 \% |
| Don't know or n/a |  | 1 | 11.11\% | 9 | 100.00\% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Availability of general instructional equipment |  |  |  |  |  |
| Very satisfied |  | 5 | 55.56 \% | 5 | 55.56 \% |
| Somewhat satisfied |  | 3 | 33.33 \% | 8 | 88.89 \% |
| Don't know or n/a |  | 1 | 11.11\% | 9 | 100.00\% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Extent to which the program uses technology to enhance teaching and learning |  |  |  |  |  |
| Very satisfied |  | 7 | 77.78 \% | 7 | 77.78\% |
| Somewhat satisfied |  | 2 | 22.22 \% | 9 | 100.00\% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Extent of staff support for the program and classes |  |  |  |  |  |
| Very satisfied |  | 9 | 100.00 \% | 9 | 100.00\% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |

## Cumulative Count and Percent Science Program Review--Faculty Survey

Count $\quad$ Percent \begin{tabular}{c}
Cumulative <br>
Count

 

Cumulative <br>
Percent
\end{tabular}

Responsiveness of the program and faculty to the needs of culturally diverse students

| Very satisfied |  | 6 | 66.67 \% | 6 | 66.67 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Somewhat satisfied |  | 1 | 11.11 \% | 7 | 77.78 \% |
| Don't know or n/a |  | 2 | 22.22 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |

Responsiveness of the program and faculty to the needs of non-traditional students

| Very satisfied |  | 7 | 77.78 \% | 7 | 77.78 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Somewhat satisfied |  | 1 | 11.11 \% | 8 | 88.89 \% |
| Don't know or n/a |  | 1 | 11.11 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |

Opportunities for you to participate in curriculum and program development

| Very satisfied | 6 | $66.67 \%$ | 6 | $66.67 \%$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Somewhat satisfied | 3 | $33.33 \%$ | 9 | $100.00 \%$ |  |
|  |  |  |  |  |  |
|  | Total Responses | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{9}$ | $\mathbf{1 0 0 \%}$ |

Extent to which media development or other computer facilities are available to instructors

| Very satisfied Somewhat satisfied |  | 8 | 88.89 \% | 8 | 88.89 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | 11.11 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| Prerequisite knowledge in the discipline |  |  |  |  |  |
| Very well prepared |  | 1 | 11.11 \% | 1 | 11.11 \% |
| Somewhat prepared |  | 6 | 66.67 \% | 7 | 77.78 \% |
| Not prepared |  | 2 | 22.22 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| English proficiency (spoken) |  |  |  |  |  |
| Very well prepared |  | 2 | 22.22 \% | 2 | 22.22 \% |
| Somewhat prepared |  | 6 | 66.67 \% | 8 | 88.89 \% |
| Not prepared |  | 1 | 11.11 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |
| English proficiency (written) |  |  |  |  |  |
| Very well prepared |  | 2 | 22.22 \% | 2 | 22.22 \% |
| Somewhat prepared |  | 6 | 66.67 \% | 8 | 88.89 \% |
| Not prepared |  | 1 | 11.11 \% | 9 | 100.00 \% |
|  | Total Responses | 9 | 100\% | 9 | 100\% |

## Cumulative Count and Percent Science Program Review--Faculty Survey

|  |  |  | Cumulative Cumulative |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Percent |  |  |  |

## Cumulative Count and Percent Science Program Review--Faculty Survey



## Cumulative Count and Percent Science Program Review--Faculty Survey

|  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: |
| ECOL 100 Human Ecology |  |  |  |  |
| Excellent | 6 | 66.67 \% | 6 | 66.67 \% |
| Don't know | 3 | 33.33 \% | 9 | 100.00 \% |
| Total Responses | 9 | 100\% | 9 | 100\% |
| GEOL 130 California Geology |  |  |  |  |
| Excellent | 5 | 55.56 \% | 5 | 55.56 \% |
| Don't know | 4 | 44.44 \% | 9 | 100.00 \% |
| Total Responses | 9 | 100\% | 9 | 100\% |
| GEOL 140 Introduction to Geology |  |  |  |  |
| Excellent | 6 | 66.67 \% | 6 | 66.67 \% |
| Don't know | 3 | 33.33 \% | 9 | 100.00 \% |
| Total Responses | 9 | 100\% | 9 | 100\% |
| GEOL 141 Introduction to Geology Lab |  |  |  |  |
| Excellent | 6 | 66.67 \% | 6 | 66.67 \% |
| Don't know | 3 | 33.33 \% | 9 | 100.00 \% |
| Total Responses | 9 | 100\% | 9 | 100\% |
| PHYS 100 Introduction to Physics |  |  |  |  |
| Excellent | 5 | 55.56 \% | 5 | 55.56 \% |
| Don't know | 4 | 44.44 \% | 9 | 100.00 \% |
| Total Responses | 9 | 100\% | 9 | 100\% |

## Count and Percent Science Program Review--Faculty Survey

Count Percent

In which of the following professional development activities have you participated within the past two years? (Mark all that apply.)

| CCC General Faculty Meeting | 9 | $100.00 \%$ |  |
| :--- | :--- | ---: | ---: |
| Discipline flex-day workshops | 1 | $11.11 \%$ |  |
| Technology flex-day workshops | 2 | $22.22 \%$ |  |
| Other flex-day workshops | 3 | $33.33 \%$ |  |
| Professional conferences | 6 | $66.67 \%$ |  |
| Graduate classes/program | 1 | $11.11 \%$ |  |
| Other classes | 3 | $33.33 \%$ |  |
| Professional training | 4 | $44.44 \%$ |  |
| Discipline-related reading |  | 7 | $77.78 \%$ |
| Technology-related reading |  | 7 | $77.78 \%$ |
| Other |  | 2 | $22.22 \%$ |
|  | Total Responses | $\mathbf{4 5}$ | $\mathbf{1 0 0 \%}$ |

# Listing of "other" Responses by Question <br> Science Program Review--Faculty Survey 

Question: In which of the following professional development activities have you participated within the past two years? (Mark all that apply.)
developed online class
Research Grants at CSUF

# Text and Paragraph Responses by Question Science Program Review--Faculty Survey 

Question: Are there other courses in Science or related to Science that you would like Coastline College to offer?

Oceanography, Physics
Enviromental Science
Biology could expand to include majors-level classes if staff was interested. A prep-chem course would be helpful to many students.
Online geology is now available. We may have a need for a course to prepare students for general chemistry.

Question: Do you have any other comments or recommendations?
I think the department has done a great job to meet student needs and support their learning objectives

Question: Please list the awards, honors, and grants you have received in the past three years:
Nominated for Disney "Teacher of the Year" 3/2001. Participant in the NSF-Funded "Molecular Science Project." Participated on the FIPSE/U.S. Dept. of Ed. funded "Mastering Chemistry" development team.
Califonria Virtual College grant to develop online courses with complex media. Director curriculum section of Genesis grant (globalization of curriculum).
CSUF research grants from Chevron Petroleum Technology, Science Applications
International, Raytheon Services, and TRW Environmental
Who is Who among Amomiish Teachers

Question: List the committees on which you have served during the past three years:
This is my first teaching experience ever (less than one year). I am very impressed by the college and the staff in particular. It has been a very positive experience.
Program Review Emeritus Institute; Program Review Adaptive PE; Gerontology Advisory Committee; Hiring Committees for Senior Secretary, Typist Clerk, Special Education Instructor
Librarian search committee at CCC

## Bar Graphs <br> Science Program Review--Faculty Survey

Relevancy of courses to vocational, academic, or personal needs of students


Scheduling of classes


## Bar Graphs <br> Science Program Review--Faculty Survey

Adequacy of instructional facilities


Quality of general instructional equipment


## Bar Graphs <br> Science Program Review--Faculty Survey

Quality of instructional equipment unique to science


Availability of general instructional equipment


## Bar Graphs <br> Science Program Review--Faculty Survey

Extent to which the program uses technology to enhance teaching and learning


Extent of staff support for the program and classes


## Bar Graphs <br> Science Program Review--Faculty Survey

Responsiveness of the program and faculty to the needs of culturally diverse students


Responsiveness of the program and faculty to the needs of non-traditional students


## Bar Graphs <br> Science Program Review--Faculty Survey

Opportunities for you to participate in curriculum and program development


Extent to which media development or other computer facilities are available to instructors


## Bar Graphs <br> Science Program Review--Faculty Survey

Prerequisite knowledge in the discipline


English proficiency (spoken)


## Bar Graphs <br> Science Program Review--Faculty Survey

English proficiency (written)


Reading level


## Bar Graphs <br> Science Program Review--Faculty Survey

Critical thinking skills


Study skills


## Bar Graphs <br> Science Program Review--Faculty Survey

Other


ASTRO 100 Introduction to Astronomy


## Bar Graphs <br> Science Program Review--Faculty Survey

ASTRO 100L Astronomy Lab


BIOL 100 Introduction to Biology


## Bar Graphs <br> Science Program Review--Faculty Survey

BIOL 101 Introduction to Biology Lab


BIOL 120 Biology of Aging


## Bar Graphs <br> Science Program Review--Faculty Survey

BIOL 170 Human Anatomy


BIOL 200 Pharmacology


## Bar Graphs <br> Science Program Review--Faculty Survey



CHEM 130 Preparatory Chemistry


## Bar Graphs <br> Science Program Review--Faculty Survey

CHEM 180 General Chemistry A


CHEM 180L General Chemistry A Lab


## Bar Graphs <br> Science Program Review--Faculty Survey

CHEM 185 General Chemistry B


CHEM 185 General Chemistry B Lab


## Bar Graphs <br> Science Program Review--Faculty Survey



GEOL 130 California Geology


## Bar Graphs <br> Science Program Review--Faculty Survey



GEOL 141 Introduction to Geology Lab


## Bar Graphs <br> Science Program Review--Faculty Survey

PHYS 100 Introduction to Physics


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## Cumulative Count and Percent Science Program Review--Student Survey

|  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: |
| Quality of instruction |  |  |  |  |
| Very satisfied | 242 | 66.12 \% | 242 | 66.12 \% |
| Somewhat satisfied | 99 | 27.05 \% | 341 | 93.17\% |
| Not satisfied | 8 | 2.19 \% | 349 | 95.36 \% |
| Don't know or n/a | 17 | 4.64 \% | 366 | 100.00 \% |
| Total Responses | 366 | 100\% | 366 | 100\% |
| Variety of classes |  |  |  |  |
| Very satisfied | 179 | 48.77 \% | 179 | 48.77 \% |
| Somewhat satisfied | 139 | 37.87 \% | 318 | 86.65 \% |
| Not satisfied | 24 | 6.54 \% | 342 | 93.19 \% |
| Don't know or n/a | 25 | 6.81 \% | 367 | 100.00 \% |
|  | 367 | 100\% | 367 | 100\% |
| Scheduling of classes |  |  |  |  |
| Very satisfied | 214 | 59.44 \% | 214 | 59.44 \% |
| Somewhat satisfied | 125 | 34.72 \% | 339 | 94.17 \% |
| Not satisfied | 8 | 2.22 \% | 347 | 96.39 \% |
| Don't know or n/a | 13 | 3.61 \% | 360 | 100.00 \% |
|  | 360 | 100\% | 360 | 100\% |
| Relevancy of classes to your vocational, academic, or personal needs |  |  |  |  |
| Very satisfied | 202 | 55.80 \% | 202 | 55.80 \% |
| Somewhat satisfied | 130 | 35.91 \% | 332 | 91.71 \% |
| Not satisfied | 19 | 5.25 \% | 351 | 96.96 \% |
| Don't know or n/a | 11 | 3.04 \% | 362 | 100.00 \% |
| Total Responses | 362 | 100\% | 362 | 100\% |
| Adequacy of the instructional facilities |  |  |  |  |
| Very satisfied | 205 | 57.10 \% | 205 | 57.10 \% |
| Somewhat satisfied | 128 | 35.65 \% | 333 | 92.76 \% |
| Not satisfied | 15 | 4.18 \% | 348 | 96.94 \% |
| Don't know or n/a | 11 | 3.06 \% | 359 | 100.00 \% |
| Total Responses | 359 | 100\% | 359 | 100\% |
| Quality of general instructional equipment |  |  |  |  |
| Very satisfied | 185 | 51.39 \% | 185 | 51.39 \% |
| Somewhat satisfied | 124 | 34.44 \% | 309 | 85.83 \% |
| Not satisfied | 20 | 5.56 \% | 329 | 91.39 \% |
| Don't know or n/a | 31 | 8.61 \% | 360 | 100.00 \% |
|  | 360 | 100\% | 360 | 100\% |
| Appropriateness of textbooks |  |  |  |  |
| Very satisfied | 210 | 57.85 \% | 210 | 57.85 \% |
| Somewhat satisfied | 122 | 33.61 \% | 332 | 91.46 \% |
| Not satisfied | 22 | 6.06 \% | 354 | 97.52 \% |
| Don't know or n/a | 9 | 2.48 \% | 363 | 100.00 \% |
| Total Responses | 363 | 100\% | 363 | 100\% |

## Cumulative Count and Percent Science Program Review--Student Survey

|  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: |
| Adequacy of available laboratory equipment in relationship to student needs and course objectives |  |  |  |  |
| Very satisfied | 136 | 39.19\% | 136 | 39.19\% |
| Somewhat satisfied | 106 | 30.55\% | 242 | 69.74\% |
| Not satisfied | 29 | 8.36\% | 271 | 78.10\% |
| Don't know or n/a | 76 | 21.90\% | 347 | 100.00\% |
| Total Responses | 347 | 100\% | 347 | 100\% |
| Availability of instructional equipment |  |  |  |  |
| Very satisfied | 139 | 40.64\% | 139 | 40.64\% |
| Somewhat satisfied | 128 | 37.43\% | 267 | 78.07\% |
| Not satisfied | 14 | 4.09\% | 281 | 82.16\% |
| Don't know or n/a | 61 | 17.84\% | 342 | 100.00\% |
| Total Responses | 342 | 100\% | 342 | 100\% |
| Staff (other than instructor's) support for the program and classes in terms of effective response to materials and facilities |  |  |  |  |
| Very satisfied | 185 | 51.10\% | 185 | 51.10\% |
| Somewhat satisfied | 110 | 30.39\% | 295 | 81.49\% |
| Not satisfied | 18 | 4.97\% | 313 | 86.46\% |
| Don't know or n/a | 49 | 13.54\% | 362 | 100.00\% |
| Total Responses | 362 | 100\% | 362 | 100\% |
| Extent to which faculty and staff meet the needs of culturally diverse students |  |  |  |  |
| Very satisfied | 175 | 50.00\% | 175 | 50.00\% |
| Somewhat satisfied | 90 | 25.71\% | 265 | 75.71 \% |
| Not satisfied | 9 | 2.57\% | 274 | 78.29\% |
| Don't know or n/a | 76 | 21.71\% | 350 | 100.00\% |
| Total Responses | 350 | 100\% | 350 | 100\% |
| Extent to which faculty and staff meet the needs of non-traditional students |  |  |  |  |
| Very satisfied | 171 | 49.14\% | 171 | 49.14\% |
| Somewhat satisfied | 97 | 27.87\% | 268 | 77.01\% |
| Not satisfied | 10 | 2.87\% | 278 | 79.89 \% |
| Don't know or n/a | 70 | 20.11\% | 348 | 100.00\% |
| Total Responses | 348 | 100\% | 348 | 100\% |
| Instructor's response time to your questions |  |  |  |  |
| Very satisfied | 240 | 66.67\% | 240 | $66.67 \%$ |
| Somewhat satisfied | 69 | 19.17\% | 309 | 85.83\% |
| Not satisfied | 17 | 4.72\% | 326 | 90.56\% |
| Don't know or n/a | 34 | 9.44\% | 360 | 100.00\% |
| Total Responses | 360 | 100\% | 360 | 100\% |

## Cumulative Count and Percent Science Program Review--Student Survey

|  | Count | Percent | Cumulative <br> Count |
| :--- | :--- | :--- | :--- |
| Cemmlative |  |  |  |
| Percent |  |  |  |

Overall program quality

| Very satisfied |  | 225 | 62.15 \% | 225 | 62.15 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Somewhat satisfied |  | 120 | 33.15 \% | 345 | 95.30 \% |
| Not satisfied |  | 10 | 2.76 \% | 355 | 98.07 \% |
| Don't know or n/a |  | 7 | 1.93 \% | 362 | 100.00 \% |
|  | Total Responses | 362 | 100\% | 362 | 100\% |

Your own success in the program

| Very satisfied |  | 169 | 46.30 \% | 169 | 46.30 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Somewhat satisfied |  | 156 | 42.74 \% | 325 | 89.04 \% |
| Not satisfied |  | 16 | 4.38 \% | 341 | 93.42 \% |
| Don't know or n/a |  | 24 | 6.58 \% | 365 | 100.00 \% |
|  | Total Responses | 365 | 100\% | 365 | 100\% |

Once a week

Strongly prefer
Somewhat prefer
Dislike
Strongly dislike

|  | 131 | $47.29 \%$ | 131 | $47.29 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| 103 | $37.18 \%$ | 234 | $84.48 \%$ |  |
|  | 22 | $7.94 \%$ | 256 | $92.42 \%$ |
|  | 21 | $7.58 \%$ | 277 | $100.00 \%$ |
| Total Responses | $\mathbf{2 7 7}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{2 7 7}$ | $\mathbf{1 0 0 \%}$ |

Twice a week
Strongly prefer

Somewhat prefer
Dislike
Strongly dislike

Mornings
Strongly prefer
Somewhat prefer
Dislike
Strongly dislike

|  | 87 | $31.75 \%$ | 87 | $31.75 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| 121 | $44.16 \%$ | 208 | $75.91 \%$ |  |
|  | 44 | $16.06 \%$ | 252 | $91.97 \%$ |
|  | 22 | $8.03 \%$ | 274 | $100.00 \%$ |
| Total Responses | $\mathbf{2 7 4}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{2 7 4}$ | $\mathbf{1 0 0 \%}$ |

Afternoons

Strongly prefer
Somewhat prefer
Dislike
Strongly dislike

| 50 | $19.31 \%$ | 50 | $19.31 \%$ |
| ---: | ---: | ---: | ---: |
| 61 | $23.55 \%$ | 111 | $42.86 \%$ |
|  | 90 | $34.75 \%$ | 201 |
| 58 | $22.39 \%$ | $27.61 \%$ |  |
| Total Responses | $\mathbf{2 5 9}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{2 5 9}$ |

Evenings

| Strongly prefer |  | 137 | 49.28 \% | 137 | 49.28 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Somewhat prefer |  | 89 | 32.01 \% | 226 | 81.29 \% |
| Dislike |  | 34 | 12.23 \% | 260 | 93.53 \% |
| Strongly dislike |  | 18 | 6.47 \% | 278 | 100.00 \% |
|  | Total Responses | 278 | 100\% | 278 | 100\% |

## Cumulative Count and Percent Science Program Review--Student Survey

|  |  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Weekends |  |  |  |  |  |
| Strongly prefer |  | 72 | 27.27 \% | 72 | 27.27 \% |
| Somewhat prefer |  | 87 | 32.95 \% | 159 | 60.23 \% |
| Dislike |  | 59 | 22.35 \% | 218 | 82.58 \% |
| Strongly dislike |  | 46 | 17.42 \% | 264 | 100.00 \% |
|  | Total Responses | 264 | 100\% | 264 | 100\% |
| Four-week Intersession class |  |  |  |  |  |
| Strongly prefer |  | 66 | 25.78 \% | 66 | 25.78 \% |
| Somewhat prefer |  | 95 | 37.11\% | 161 | 62.89 \% |
| Dislike |  | 57 | 22.27 \% | 218 | 85.16 \% |
| Strongly dislike |  | 38 | 14.84 \% | 256 | 100.00 \% |
|  | Total Responses | 256 | 100\% | 256 | 100\% |
| Telecourse |  |  |  |  |  |
| Strongly prefer |  | 192 | 60.00 \% | 192 | 60.00 \% |
| Somewhat prefer |  | 96 | 30.00 \% | 288 | 90.00 \% |
| Dislike |  | 23 | 7.19 \% | 311 | 97.19 \% |
| Strongly dislike |  | 9 | 2.81 \% | 320 | 100.00 \% |
|  | Total Responses | 320 | 100\% | 320 | 100\% |
| WWW/Internet class |  |  |  |  |  |
| Strongly prefer |  | 169 | 58.68 \% | 169 | 58.68 \% |
| Somewhat prefer |  | 74 | 25.69 \% | 243 | 84.38 \% |
| Dislike |  | 31 | 10.76 \% | 274 | 95.14 \% |
| Strongly dislike |  | 14 | 4.86 \% | 288 | 100.00 \% |
|  | Total Responses | 288 | 100\% | 288 | 100\% |
| Combination Internet and classroom |  |  |  |  |  |
| Strongly prefer |  | 99 | 36.80 \% | 99 | 36.80 \% |
| Somewhat prefer |  | 111 | 41.26 \% | 210 | 78.07 \% |
| Dislike |  | 43 | 15.99 \% | 253 | 94.05\% |
| Strongly dislike |  | 16 | 5.95 \% | 269 | 100.00 \% |
|  | Total Responses | 269 | 100\% | 269 | 100\% |
| Vocational/career counseling |  |  |  |  |  |
| Very interested |  | 97 | 32.23 \% | 97 | 32.23 \% |
| Somewhat interested |  | 105 | 34.88 \% | 202 | 67.11 \% |
| Not interested |  | 70 | 23.26 \% | 272 | 90.37 \% |
| Don't know or n/a |  | 29 | 9.63 \% | 301 | 100.00 \% |
|  | Total Responses | 301 | 100\% | 301 | 100\% |
| Academic counseling |  |  |  |  |  |
| Very interested |  | 122 | 40.40 \% | 122 | 40.40 \% |
| Somewhat interested |  | 107 | 35.43 \% | 229 | 75.83 \% |
| Not interested |  | 45 | 14.90 \% | 274 | 90.73 \% |
| Don't know or n/a |  | 28 | 9.27 \% | 302 | 100.00 \% |
|  | Total Responses | 302 | 100\% | 302 | 100\% |

## Cumulative Count and Percent Science Program Review--Student Survey

|  |  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Tutorial services |  |  |  |  |  |
| Very interested |  | 99 | 33.22 \% | 99 | 33.22 \% |
| Somewhat interested |  | 116 | 38.93 \% | 215 | 72.15 \% |
| Not interested |  | 58 | 19.46 \% | 273 | 91.61 \% |
| Don't know or n/a |  | 25 | 8.39 \% | 298 | 100.00 \% |
|  | Total Responses | 298 | 100\% | 298 | 100\% |
| Study skills training |  |  |  |  |  |
| Very interested |  | 86 | 29.55 \% | 86 | 29.55 \% |
| Somewhat interested |  | 84 | 28.87 \% | 170 | 58.42 \% |
| Not interested |  | 92 | 31.62 \% | 262 | 90.03 \% |
| Don't know or n/a |  | 29 | 9.97 \% | 291 | 100.00 \% |
|  | Total Responses | 291 | 100\% | 291 | 100\% |
| Vocational ESL classes |  |  |  |  |  |
| Very interested |  | 38 | 13.29 \% | 38 | 13.29 \% |
| Somewhat interested |  | 53 | 18.53 \% | 91 | 31.82 \% |
| Not interested |  | 138 | 48.25 \% | 229 | 80.07 \% |
| Don't know or n/a |  | 57 | 19.93 \% | 286 | 100.00 \% |
|  | Total Responses | 286 | 100\% | 286 | 100\% |
| Job placement services (One-Stop Employment Services) |  |  |  |  |  |
| Very interested |  | 79 | 27.34 \% | 79 | 27.34 \% |
| Somewhat interested |  | 85 | 29.41 \% | 164 | 56.75 \% |
| Not interested |  | 83 | 28.72 \% | 247 | 85.47 \% |
| Don't know or n/a |  | 42 | 14.53 \% | 289 | 100.00 \% |
|  | Total Responses | 289 | 100\% | 289 | 100\% |
| Other |  |  |  |  |  |
| Very interested |  | 15 | 10.87 \% | 15 | 10.87 \% |
| Somewhat interested |  | 25 | 18.12 \% | 40 | 28.99 \% |
| Not interested |  | 35 | 25.36 \% | 75 | 54.35 \% |
| Don't know or n/a |  | 63 | 45.65 \% | 138 | 100.00 \% |
|  | Total Responses | 138 | 100\% | 138 | 100\% |

## Count and Percent Science Program Review--Student Survey

Count Percent

Why are you taking classes in this program at Coastline? Respondents

369
(Mark all that apply.)

| (Not Answered) |  | 15 |
| :--- | ---: | ---: |
| Personal interest |  | $4.07 \%$ |
| Vocational need |  | $10.84 \%$ |
| To earn a Certificate |  | $4.88 \%$ |
| To earn an A.A. degree | 3 | $0.81 \%$ |
| To transfer to a 4-year college |  | 105 |
| Convenience | 222 | $28.46 \%$ |
| Other |  | 50 |
|  |  | $13.16 \%$ |
|  |  | 23 |
|  |  | $6.55 \%$ |
| Total Responses | $\mathbf{4 7 6}$ | $\mathbf{1 0 0 \%}$ |

Are you currently enrolled at another college in addition to your Respondents: 376
Coastline classes?
(Mark all that apply.)

| (Not Answered) | 30 | $7.98 \%$ |
| :--- | ---: | ---: |
| Golden West College | 75 | $19.95 \%$ |
| Irvine Valley College | 5 | $1.33 \%$ |
| Orange Coast College | 77 | $20.48 \%$ |
| Saddleback College | 6 | $1.60 \%$ |
| Santa Ana College | 9 | $2.39 \%$ |
| Santiago Canyon College | 4 | $1.06 \%$ |
| Other community college | 29 | $7.71 \%$ |
| A four-year college |  | 65 |
| No: Enrolled only at Coastline |  | $17.29 \%$ |
|  |  | 100 |
| Total Responses | $\mathbf{4 0 0}$ | $\mathbf{1 0 0 \%}$ |
|  | Respondents: 376 |  | Coastline?

(Mark all that apply.)

| (Not Answered) |  | 50 |
| :--- | ---: | ---: |
| Evening class | 59 | $13.30 \%$ |
| Day class | $8.69 \%$ |  |
| Weekend College class |  | $2.13 \%$ |
| Telecourse |  | $5.05 \%$ |
| WWW/Internet course | 221 | $58.78 \%$ |
| Other | 73 | $19.41 \%$ |
|  |  | 7 |
|  |  | $1.86 \%$ |
| Total Responses | $\mathbf{4 3 7}$ | $\mathbf{1 0 0 \%}$ |

Do you have Internet access? (Mark all that apply.)
Respondents: 376

| (Not Answered) | 24 | 6.38 \% |
| :---: | :---: | :---: |
| Yes: through employer | 74 | 19.68 \% |
| Yes: through another college | 60 | 15.96 \% |
| Yes: America OnLine or similar content provider | 134 | 35.64 \% |
| Yes: other Internet service provider (Worldnet, Earthlink, etc.) | 150 | 39.89 \% |
| No | 20 | 5.32 \% |
| Total Responses | 462 | 100\% |

## Count and Percent Science Program Review--Student Survey

## Count <br> Percent

If you have Internet access, how do you most often connect to the Respondents: 365 Internet?

| (Not Answered) | 48 | $13.15 \%$ |
| :--- | ---: | ---: |
| Dial-up phone line w/28kbs modem | 37 | $10.14 \%$ |
| Dial-up phone line w/56kbs modem | 153 | $41.92 \%$ |
| DSL | 54 | $14.79 \%$ |
| Cable | 51 | $13.97 \%$ |
| T1 or ISDN | 13 | $3.56 \%$ |
| Other | 9 | $2.47 \%$ |

hat is your primary language (the language you are most
Respondents:
369 comfortable speaking, reading, or writing)?

| (Not Answered) |  | $7.05 \%$ |
| :--- | ---: | ---: |
| English | 23 | $62.60 \%$ |
| Spanish |  | 10 |
| Vietnamese | 94 | $25.71 \%$ |
| Other |  | 8 |
|  |  | $2.17 \%$ |
|  | Total Responses | $\mathbf{3 6 9}$ |
|  |  | $\mathbf{1 0 0 \%}$ |

What is your ethnicity?
(Not Answered)
African-American

| 29 | $7.80 \%$ |
| ---: | ---: |
| 16 | $4.30 \%$ |
| 120 | $32.26 \%$ |
| 30 | $8.06 \%$ |
| 39 | $10.48 \%$ |
| 110 | $29.57 \%$ |
| 18 | $4.84 \%$ |
| 10 | $2.69 \%$ |

Total Responses
372
100\%

## Text and Paragraph Responses by Question Science Program Review--Student Survey

## Question: Are there other courses in the Science program that you would like Coastline College to offer?

Microbiology, Bio Chemistry, Physiology
Human Physiology, Bio Chemistry
Physics
Antropology
How about Pathophysiology.
Cancer Biology
Some Medical courses or Microbiology courses.
Physiology without Anatomy
Physiology
Human Physiology
Human Physiology.
Human Sexuality
Micro/Macrobiology,
Yes, Chem (General Chemistry, Organic Chemistry), Microbiology, Human Physiology.
Physiology, Microbiology, Organic Chemistry and Physics.
I would like Coastline College open the other science such as Organic Chemistry and Physiology and more Biology and Chemistry courses.
Microbiology, Physiology - Your Anatomy class is not complete without Physiology.
More weekend, 4 or 6 week classes, and Internet classes.
Nutrition, PE.
Intro Physiology
Microbiology, Human Physiology.
Physiology 175, Biochemistry.
Human Physiology, Organic Chemistry I \& II, Medical Microbiology, Physics I \& II.
Physiology, Microbiology, Chemistry, Physics
Biochemistry, Microbiology, Physics.
Physiology, Biochemistry
Microbiology, bio 210, 175 Physiology, Biochemistry
Bio 210, Physiology and Microbiology.
Physiology, General Chemistry II, Pathophysiology.
Yes, Physiology, Bio 175, and Bio 210, Micro Biology
Physics
Physics
Any course that will transfer to a four year college would be great, maybe Physical Science.
Yes, Physics
Physiology/Pharmicology
4 week Chemistry
No - I like the courses that Coastline College has.
Lower Math course
Marine Biology (or Oceanography) in the evening or weekend on telecourse.

## Text and Paragraph Responses by Question Science Program Review--Student Survey

Question: Are there other courses in the Science program that you would like Coastline College to offer?

Biology of aging.
Next course in series of Geology after 140.
Intro Archaology.
No I am not that interested in Science.
No comment. I am not yet acquainted fully with all the courses presently offered.
I'm happy.
None that I can recall
Chemistry 100
Bio Class on primate behavior.
The Science program I would like are already available.
Haven't had a need for more.
A Science class with the interest to persue alternative forms of energy, fuel, transportation etc.
Astronomy
Political Science 180.
No, just more classroom Science courses with a better variety of time.
More Marine Biology or Advnaced Oceanogrophy.
Economic through Internet.
Coastline is providing Sciences needed.
Geology (intro)
Yes, Physics.
Pre Chemistry class.
Class to prepare for general Chemistry.
Subsitute for high school Chemistry.
a Pre-Chemistry class.
Pre Chemistry to help sutdents get ready.
Preparation for Chemistry, Physics
Pre Chemistry
Math, Physics
Physics - higher level Physics than the intro Physics offered now.
We need Pre Chemistry before 180.
Need to help students start Chemistry by another class.
Can you make a class to get started in Chemistry?
Vietnamese classes
Biology for elementary teachers, or Science for elementary teachers.
No, I am satisfied with the courses offered.
So far my professors have been terrific - I love weekend college.
I think Chemistry 100
Foreign Language
Not sure haven't thought about it.

# Text and Paragraph Responses by Question Science Program Review--Student Survey 

Question: Are there other courses in the Science program that you would like Coastline College to offer?

No need for my personal goals at this time.

# Text and Paragraph Responses by Question Science Program Review--Student Survey 

Question: If you marked "Not satisfied" to any of the items on the first page, please explain your concerns.

Found the textbook for Geology 140 Telecourse to be very confusing. Seemed as if I should have had prior knowledge of many of the subjects in the book. Wording was not very concise or logical to me.
No classes are offered in Architecture or Construction Technology. Some classrooms are maintained very poorly. Termites and poor lighting.
More evening classes. More variety in Math, Language and English.
Poles in middle of classroom.
It's just an opinion.
The textbooks are really expensive and not often used on the whole.
Equipment is not up to par with other 'standard' community colleges. Rooms not conipatable with instruction ie: Pharacology taught in a lab class - 3 hour class in a very uncomfortable room. No video machine capabilities.
Coastline should provide Physiology and Microbiology, Chemistry, and Physics. There are many prenursing program students who would enroll.
Classroom instruction provides student/teacher interaction - much better and more effective than telecourse or internet courses.
Need to add physiology and Microbiology to program. Need to improve lab facilities. Need to have instructor pick their choice of textbook and materials for class.
Lab kit was incomplete, no one answered e-mail. I like Internet courses, but feel when there is a problem, I'm lost in space.
The lab equipment is way too expensive.
Not enough subjects.
Admin. support for Biology - kept getting different answers to same questions had to ask repeatedly they never made sense.
Scheduling of classes - History 150 T.V. bad show times. Lab equipement - have repeatidly tried to get missing lab items. Staff -Prof in Chemistry have been rude.
Responce time- Never received response.
The lab for Geology was difficult for me to understand without direct teacher instruction.
The teacher doen't always reply or answer the questions the students ask.
8 week Syllabus was not available until a few days before start. No phone number for instructor was provided. Letter in mail stated second as instructor. Spelling error in teacher's name in syllabus.
Testing Center does not repsond quick enough.
(It's just that I need the course for General Ed. purposes)
There are a ton of mis-prints in the workbook which match up to the labs. The process of investigating which chapter actually went to the lab was frustrating.
I'd like more Social Science courses to be readily available.
I'm graduating from OCC, but I like the classes here. You don't have a lot of the classes I need to meet my requirements. Also, when I mail in a quiz it takes 3 months in order to get my grade.
I don't agree with the General Education courses required to obtain a BA degree. When it doesn't apply to the career or interests of the working professional. Tutorial services for Biology are non-existant and the college doesn't make the effort to ensure the success of working professionals.
The professor was a goof and made the test harder to study for then giving us an outline.

## Text and Paragraph Responses by Question Science Program Review--Student Survey

[^0]The answers to the test and his jokes were not necessary.
Instructor never call back! Even if message is provided!
Coastline does not offer any Physics classes. Schedule of classes could be better offer more frequently or more sections. More focus is being put on Vietnamese students.
I have fallen behind. I haven't bought the book, so I need to correct this.
There is not a proper correlation of materials.
Don't learn as much as going to class.
Some of the courses I have wanted to take do not transfer to CSULB.
All related to the fact that the Internet portions of every class I have taken through
Coastline has been awful. Info is not current, quizes never seem to be submitted correctly, and a language barrier often comes into play when trying to verify any issues.
Telecourse midterms interfere greatly with 4 week Intersession courses in the fall. Too much information is given in 4 week courses causing brain overload when studying for midterms.

## Text and Paragraph Responses by Question Science Program Review--Student Survey

Question: Do you have any other comments, recommendations, or commendations?
Some students who just first time with online program. They have trouble when log in program online. The technician need to clear how log in program online without to be trouble.
Bookstore hours are limited for working students.
Need a cafeteria with good, healthy food and a library.
I really like this school and the instructors because they are caring and very nice to students. I hope the school will open more classes in the future.
Cafeteria with microwave.
Need way more organization from bookstore, registration to scheduling of classes.
Please open these classes: Microbiology and Physiology
If you pay a lab fee the materials should be delivered to lab and ready to use prior to start of program. On campus library would be helpful.
Chemistry is tough!!
More subjects.
Keep up helping working students.
I would recommend telecourse to anyone, especially if they are visual learners.
Ya. David Licata shouldn't be rude to students trying to learn.
I would like to contact an instructor when I want to work.
Thank you for the flexibility and convenience.
I am enjoying my courses at Coastline College. Thank You.
I think this school should improve it's size, faculity and education.
Geology 140 telecourse was convientent and effective.

## Great Instructor!

I like the www. and telecourses.
Proof read materials before printing and distributing to students.
Please offer evenings to meet at one of the centers for every three to four chapters covered.
Toward better understanding of material covered.
I really appreciate the telecourses and the review sessions.
Have more telecourses.
Love it.
Thank God for Coastline! I was short a class on my grad check.
Classes are working out great for my situation.
Love telecourses-makes it easy to get ahead with credits!
No, Good Job!
Working 40 hours a week it makes it difficult to take classes at the college. Telecourses a wonderful idea.
Yes, some telecourse/www classes do not have a hard-copy of the handbook available. There should be an option of the web as well as the paperback version.
Thanks for getting another chance to go back to school.
Make the texbooks more affordable.
I really like how convenient these telecourses are.
This school is great - very accomidating and up-to-date on teaching techniques.
I would like a Geometry class in the Math deparment.

## Text and Paragraph Responses by Question Science Program Review--Student Survey

Question: Do you have any other comments, recommendations, or commendations?
The Marine Science 100 teacher has been the best l've had at Coastline.
I like to study distance learning courses because it is convenient for me.
I would like to see other zip codes included in procter based examinations.
Gear some services toward the working professional. Class times are not the only factor that will essure enrollments and success. I will not return to Coastline and will continue at OCC.

This is the first time l've enrolled, so I haven't known your school.
I like telecourses and internet classes because you can do most of the work in your own timing on prefered days.
People come here to help their education. This professor only hinders it because it's not like what they really will have to incounter at a JC or 4 year.
Keep up the good work! :)
I believe the courses at Coastline are very productive and helpful. It's convenient to most students and gives you a flexible schedule.
I love Coastline College so much, that give me an idea that I never want to stop going to school. I love all teachers and program that Coastline have provided. Thank You!:)
No comment. Everything is great.
Work on distance learning department.
Please add more Vietnamese classes.
No, Good job to all!
Excellent college, very friendly and helpful.
Biology 100 \& 101 are difficult to handle as they don't seem very synthonized. I have 4 books, 2 student manuals, 2 audio and 3 video tapes, And for me it is difficult to juggle all the material and make sense of it all . . . I think I'd prefer one book that parallels the video tapes and has lab exercises included in it.
Receiving information from distance learning office that is not accurate. Example, getting progress report prior to instructor handing in grades. Very Alarming!!

## Bar Graphs <br> Science Program Review--Student Survey

Quality of instruction


Variety of classes


## Bar Graphs <br> Science Program Review--Student Survey

Scheduling of classes


Relevancy of classes to your vocational, academic, or personal needs


## Bar Graphs <br> Science Program Review--Student Survey

Adequacy of the instructional facilities


Quality of general instructional equipment


## Bar Graphs <br> Science Program Review--Student Survey

Appropriateness of textbooks


Adequacy of available laboratory equipment in relationship to student needs and course objectives


## Bar Graphs <br> Science Program Review--Student Survey

Availability of instructional equipment


Staff (other than instructor's) support for the program and classes in terms of effective response to materials and facilities


## Bar Graphs <br> Science Program Review--Student Survey

Extent to which faculty and staff meet the needs of culturally diverse students


Extent to which faculty and staff meet the needs of non-traditional students


## Bar Graphs <br> Science Program Review--Student Survey

Instructor's response time to your questions


Overall program quality


## Bar Graphs <br> Science Program Review--Student Survey

Your own success in the program


Once a week


## Bar Graphs <br> Science Program Review--Student Survey

Twice a week


Mornings


## Bar Graphs <br> Science Program Review--Student Survey

Afternoons


Evenings


## Bar Graphs <br> Science Program Review--Student Survey



Four-week Intersession class


## Bar Graphs <br> Science Program Review--Student Survey

Telecourse


WWW/Internet class


## Bar Graphs <br> Science Program Review--Student Survey

Combination Internet and classroom


If you have Internet access, how do you most often connect to the Internet?


## Bar Graphs <br> Science Program Review--Student Survey

Vocational/career counseling


Academic counseling


## Bar Graphs <br> Science Program Review--Student Survey

Tutorial services


Study skills training


## Bar Graphs <br> Science Program Review--Student Survey

Vocational ESL classes


Job placement services (One-Stop Employment Services)


## Bar Graphs <br> Science Program Review--Student Survey

Other


## Language and Ethnicity Science Program Review--Student Survey

What is your primary language (the language you are most comfortable speaking, reading, or writing)?


What is your ethnicity?


## Coastline Community College <br> Program Review 2001-02 <br> Validation Written Report <br> SGiellee Proyan

1. Has the program adequately addressed the topics delineated in the "Qualitative Questions for Five-Year Program Review" self-study guidelines?
_x__Yes ___No (Except two forms)

If no, note which topics were either omitted or not addressed clearly or substantially enough:
A. Need the Compliance Checklist and the Team Membership.

Does the data substantiate the conclusions and recommendations made?


If no, note the areas and manner in which data does not match conclusions or recommendations.
2. List the most significant things (issues, trends, concerns, etc.) that are apparent from this report:
A. Increase in numbers of non-native English speaking students
B. Large proportion of DL to classroom delivery in sciences; continued dramatic enrollment growth in DL biology.
C. Increase in district-mandated OSHA requirements
D. Increase in number of program areas (STAR, TEACh ${ }^{3}$, Access, etc.) in which full-time science leadership could play a critical role.
E. Projection of an increased need for public school science teachers.
F. Apparent student preferences for science scheduled late afternoon to evenings, not mornings.
G. Progress made in attracting transfer students along with continued need for transferable courses to maintain science enrollments.
H. The five-year goals inherently address the need to offer additional courses, hiring of faculty, and development of A.A. programs
3. Are there any areas that are unclear or any significant points, which may have been overlooked?
_x__Yes __-No

If yes, note these areas or points:
A. References to "geography" should be deleted as they appear to be the result of a misunderstanding. Geography at Coastline will remain "housed" with social sciences

Do the concerns noted above and/or in question number 1 warrant a written response to the Program Review Steering Committee?
___ Yes _X__No (Just correction to the report)
4. List any (realistic) suggestions the Steering Committee may have for the program based on information in the self-study.
A. Turn goals into statements about meeting student needs, out of which the conclusion might be: "add faculty", "add courses," etc.
B. Make a more meaningful case for full-time physical sciences faculty by addressing such elements as: realistic science area minimum qualification combinations that might be held by an applicant, enrollment numbers for a realistic combination of physical science areas and how that supports a full load with "cushion," etc.
C. Explore further the goal to develop a program in one or more laboratory technologies.
D. Explore certificate program options, and explore combining certificate with A.A. transfer degree to CSU in related major subject areas where compatible.
5. Program accomplishments and commendations:
A. Excellent and very interesting Program Review study
B. Significant increase in level of respondent satisfaction in all surveyed areas, including faculty satisfaction with involvement in curriculum and program development
C. Attrition rate declining
D. Involvement in several important partnerships that result in enhanced programs
E. Growth in science enrollments through efforts of faculty
F. Leader in development of DL lab courses
G. Addition of new faculty and courses to meet student needs
H. Serving increased number of non-native English-speaking students
I. Equipping and supplying the new Garden Grove lab from scratch
I. Leadership in "rescuing" and improving our science articulation agreements
K. Technology advancements in instruction
L. Strong leadership by adjunct faculty


[^0]:    Question: If you marked "Not satisfied" to any of the items on the first page, please explain your concerns.

